RESOLUTION NO. 68 OF 2026

A RESOLUTION ACCEPTING THE LOWEST RESPONSIVE AND RESPONSIBLE BID AND AWARDING A CONTRACT TO COREFORCE TECHNOLOGIES IN THE AMOUNT OF $599,000.00 FOR THE PURCHASE AND IMPLEMENTATION OF A BODY-WORN CAMERA, IN-VEHICLE CAMERA, AND DIGITAL COMMUNICATIONS AND MANAGEMENT SYSTEM FOR THE CITY OF BENTON POLICE DEPARTMENT; AUTHORIZING THE MAYOR AND CITY CLERK TO EXECUTE THE CONTRACT AND RELATED DOCUMENTS; AND FOR OTHER PURPOSES

WHEREAS, the City of Benton, Arkansas (the "City"), a city of the first class, issued Request for Proposals No. 2026-08 for the purchase and implementation of an updated body-worn camera, in-vehicle camera, and digital communications and management system for the Benton Police Department, and received and publicly opened proposals on September 23, 2026, at 11:00 a.m.; and

WHEREAS, notice inviting proposals was published by legal advertisement in a newspaper of general circulation in accordance with Ark. Code Ann. § 14-58-303, and proposals were received, opened, and reviewed in accordance with applicable Arkansas law and the City's purchasing requirements; the system is a commodity and service purchase and does not constitute a permanent improvement, so that Ark. Code Ann. § 22-9-203 does not apply; and

WHEREAS, six (6) proposals were received, as follows: PCN Strategies, $1,347,364.55; Northland & Companies, $1,090,205.44; Motorola Solutions, $1,088,119.74; Axon Enterprise, $1,078,105.84; CoreForce, $599,000.00; and GoFleet Corporation, $147,071.00; and Coreforce and the City Council finds, upon the evaluation of record, that the proposal of GoFleet Corporation is non-responsive because it does not include fully capable software with advanced redaction technology and does not meet the mandatory requirements of Request for Proposals No. 2026-08, that each remaining proposal is responsive, and that the proposal submitted by CoreForce in the amount of Five Hundred Ninety-Nine Thousand Dollars ($599,000.00) is the lowest responsive proposal and CoreForce is a responsible proposer; and

WHEREAS, the proposals contemplate a contract term of five (5) years, and Ark. Const. art. 12, § 4, as amended by Amendment 10, prohibits the City from contracting an indebtedness in excess of the revenues for the fiscal year in which the obligation is incurred, so that the contract must be subject to annual appropriation; and

WHEREAS, the system will create, store, and manage recordings and other records of the Benton Police Department that are the property of the City and are subject to the Arkansas Freedom of Information Act, Ark. Code Ann. § 25-19-101 et seq., and to applicable records retention requirements, and the contract must secure the City's ownership of and continued access to those records; and

WHEREAS, Ark. Code Ann. § 14-54-302(b) provides that the execution of all contracts on behalf of a municipality shall be performed by the mayor and city clerk or recorder when authorized by a resolution in writing approved by a majority vote of the governing body present and participating; and

WHEREAS, the City Council finds that the acquisition and implementation of the updated camera and digital management system will enhance the operational capabilities of the Benton Police Department, improve the documentation and management of law enforcement activities, and serve the public interest; and

WHEREAS, the City Council further finds that acceptance of the bid submitted by Coreforce and the award of the contract are in the best interest of the City of Benton.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BENTON, ARKANSAS:

SECTION 1. Acceptance of Bid and Award of Contract.

The City Council hereby accepts the proposal submitted by Coreforce in the amount of Five Hundred Ninety-Nine Thousand Dollars ($599,000.00), as the lowest responsive and responsible bid, and hereby awards the contract to Coreforce for the purchase and implementation of an updated body-worn camera, in-vehicle camera, and digital communications and management system for the Benton Police Department.

The acquisition shall be completed in accordance with the City's bid specifications, the accepted bid, and the applicable contract documents, which shall govern the equipment, software, services, implementation, and other deliverables included in the purchase.

SECTION 2. Authorization to Execute Contract and Related Documents.

The Mayor and the City Clerk, as required by Ark. Code Ann. § 14-54-302(b), are hereby authorized and directed to execute, on behalf of the City of Benton, the contract with Coreforce and such other documents as may be reasonably necessary to effectuate the purchase and implementation authorized by this Resolution.

All contracts and related documents shall be consistent with the accepted bid, applicable bid specifications, Arkansas law, the City's purchasing requirements, and available appropriations, and shall be reviewed and approved as to form by the City Attorney prior to execution.

No contract shall be executed, and no financial obligation shall be incurred under the authority of this Resolution, unless sufficient funds have been lawfully appropriated to satisfy the City's obligations for the applicable fiscal year.

Nothing in this Resolution shall be construed to authorize an indebtedness or financial obligation in violation of Article 12, Section 4 of the Arkansas Constitution, as amended by Amendment 10.

SECTION 3. Required Contract Terms.

The contract shall not be executed unless it, at a minimum: (a) states the term and any renewal terms, and provides that every obligation of the City is subject to the appropriation of funds for the applicable fiscal year and that the City may terminate without penalty if funds are not appropriated; (b) states the complete price for each year of the term, including hardware, software, licensing, storage, support, and replacement, and caps any storage overage or escalation charge; (c) provides that the City owns all recordings, images, metadata, audit logs, and derivative data, and that the vendor acquires no license to use, disclose, mine, sell, or train any product upon that data; (d) requires the vendor, upon expiration or termination for any reason, to deliver all City data to the City in a non-proprietary, usable format at no additional charge, together with a transition period of not less than ninety (90) days, and to certify deletion thereafter; (e) provides for retention and disposition of recordings in accordance with the City's records retention schedule and the Arkansas Freedom of Information Act, and furnishes the redaction and export capability necessary for the City to respond to requests under that Act; (f) requires compliance with the FBI Criminal Justice Information Services Security Policy by the vendor and each subcontractor, including any cloud hosting provider, and the execution of the CJIS Security Addendum; (g) requires that City data be stored within the United States, provides for notice to the City within twenty-four (24) hours of any actual or suspected security breach, and allocates the cost of breach response; (h) states service levels for system availability and vendor response, with meaningful remedies for failure; (i) requires the vendor to indemnify the City, contains no undertaking by the City to indemnify the vendor, and waives no immunity available to the City under Ark. Code Ann. § 21-9-301; and (j) resolves the transfer and migration of the recordings and data held in the City's existing system, which the evaluation of record shows was marked "not applicable" in the CoreForce proposal, and states which party bears the cost of that migration.

SECTION 4. Authorization for Payment.

The Mayor, the Mayor's authorized designee, the Chief Financial Officer, and other appropriate City officials are hereby authorized to process and approve payments to Coreforce in accordance with the accepted bid, executed contract, applicable purchasing procedures, and available appropriations.

All payments shall be subject to verification that the equipment, software, services, or other deliverables for which payment is requested have been provided in accordance with the applicable contract requirements.

SECTION 5. Administration and Implementation.

The Benton Police Department, in coordination with the City's Finance Department and other appropriate City personnel, is hereby authorized to oversee the acquisition, delivery, installation, implementation, and acceptance of the body-worn camera, in-vehicle camera, and digital communications and management system.

The Chief of Police, or the Chief's authorized designee, shall be responsible for verifying that the equipment, software, and related services comply with the bid specifications and contract requirements prior to final acceptance.

Appropriate City officials are further authorized to take such administrative actions as may be reasonably necessary to carry out the purposes of this Resolution, provided that such actions do not materially alter the terms of the awarded contract or increase the City's financial obligations without any additional approval required by law or City policy.

SECTION 6. Effective Date.

This Resolution shall become effective immediately upon its passage and approval.

PASSED AND APPROVED this 26th day of October, 2026.

Tom Farmer, Mayor

Cindy Stracener, City Clerk

COREFORCE

Request for Proposal

Benton AR Police Department

Body Worn and Vehicle Camera System RFP

RFP 2026-08

Due Date/Time: September 23, 2026, 11:00 AM

Electronic Copy

Submitted to:
410 River Street
Benton, AR 72015



www.coreforcetech.com
575 Morosgo Dr NE, Suite 1000E, Atlanta, GA 30324

COREFORCE

City of Benton Police Department
Request for Proposal for a Body Worn and Vehicle Camera System

Submittal: *Four (4) hardcopies and one (1) digital USB copy*

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COREFORCE

City of Benton AR Police Department
410 River Street
Benton, AR 72015

September 23, 2026

Subject: RFP for a Body Worn and Vehicle Camera System

As the City of Benton's current provider of body worn and in-vehicle camera systems since 2018, **Coreforce** (formerly Utility Associates, Inc.) is uniquely positioned to serve the Benton Police Department. Over that time, Coreforce has become a trusted partner, and our platform has become embedded in your daily operations, delivering the reliability, evidentiary integrity, and officer safety outcomes the Department depends on. **Renewing with Coreforce means zero transition risk, no data migration, and no retraining**, while unlocking new capabilities that build directly on the system your officers already know and trust. Switching vendors now would mean disruption, unforeseen costs, and lost momentum; staying with Coreforce means continuity, reliability, and growth, without the risk.

Understanding the evolving requirements of the City, Coreforce offers our adaptable body camera mounting solutions - the Bodyworn Internal (internal mounted) and Bodyworn External (external mounted) body worn camera devices. Both cameras are robust, reliable, and fully interoperable with the Coreforce DEMS platform providing a seamless and efficient solution. **With Coreforce's existing digital evidence platform already in place**, our solution builds on a strong foundation and **ensures a seamless integration, minimizing implementation time and maximizing the value of your current investment**.

Coreforce's solution is exclusively equipped to offer the City the following unique benefits:

- **Automatic, policy-based smart recording:** In addition to a manual Bluetooth remote, recording can be triggered automatically by custom policies your department creates: activation from CAD, remote activation from dispatch or a supervisor, running and acceleration, entry into a mapped Action Zone or Geofence, and sensors in the vehicle.
- **Synchronized car camera and body worn video:** Coreforce Bodyworn devices fully integrate with the Coreforce In-Vehicle solution and seamlessly integrate into the same incident for Chain-of-Custody and playback review.
- **Secure upload and storage.** Bodyworn is designed to upload video as soon as possible, following configurations set by the Department. This means that video can be uploading instantly over the wireless internet connection or stored locally until a connection can be made with a fixed mount wireless upload appliance - Coreforce's Smart Waypoint™.

COREFORCE

- **Real-time Communications**: Coreforce's Bodyworn cameras can communicate time-sensitive information, including BOLO, Amber, Silver, and Officer Down alerts to the officer and to dispatch.
- **Over-the-Air remote configuration**. Coreforce's Bodyworn is designed for easy over-the-air (OTA) remote configuration allowing administrators to quickly update devices in the field.
- **Cost-saving automatic redaction:** Coreforce's SmartRedaction™ automates the redaction process with Artificial Intelligence to control labor and data storage costs.

Coreforce values our partnership with the Benton Police Department, and we remain committed to delivering reliable, innovative, and mission-critical technology. We appreciate the opportunity to continue serving your agency and look forward to strengthening our collaboration for years to come.

Sincerely,

Jesse James, General Manager
(Authorized Representative)
jjames@coreforcetech.com
404-816-0300 office, or 800-597-4707 toll free

Office of Administrative Services
410 River Street
Benton, AR 72015

Request for Proposals

Bid Number: RFP 2026-08	**Buyer:** Mandy Spicer, Chief Financial Officer
Commodity: City of Benton Body Worn and Vehicle Camera System	**Bid Opening Date:** Wednesday, September 23, 2026
Department: Police Department	**Bid Opening Time:** 11:00 am
Date Issued: Wednesday, August 19, 2026	

All proposals will be accepted until **Wednesday, September 23, 2026**. All proposals must be placed in a sealed package clearly marked on the outside "**City of Benton Body Worn and Vehicle Camera System RFP**" The envelope should be properly addressed to the City of Benton with the Proposer's name and address indicated outside on the sealed package. An unsigned proposal will be considered non-responsive.

Mailing Address:	**Bid Opening Location:**
410 River Street	410 River Street
Benton, AR 72015	Benton, AR 72015

Coreforce
Printed Name of Company

575 Morosgo Dr NE, Suite 1000E, Atlanta, GA 30324
Company Address

404-816-0300
Telephone Number

877-449-5088
Fax Number

jjames@coreforcetech.com
E-Mail Address

Jesse James, General Manager
Printed Name of Authorized Signature

September 22, 2026
Date

Authorized Signature

September 22, 2026
Date

Section 1 – General Information

Introduction: This Request for Proposal is issued by the City of Benton to acquire an updated body worn, vehicle camera and digital communication and management systems for the City of Benton Police department.

Background: The City of Benton is a municipal government organization. The City has multiple departments that are stationed at different locations within the city. The departments are as follows: Mayor/Elected Officials, City Clerk, City Attorney, Administrative Services, Police, Fire, Community Development, Marketing, Streets & Drainage, Animal Control, and Parks & Recreation.

Caution to Bidders:

1. Vendors **must** submit four (4) signed, original RFP responses and one (1) digital in PDF format on a flash drive, on or before the date specified on page one.
2. The City of Benton has the right to award this proposal to any Proposer regardless of proposal price. Proposals may not be withdrawn within 60 days after the proposals are opened. Proposal processes shall be in accordance with state law.
3. The City of Benton reserves the right to award a contract or reject any or all proposals and to waive any and all informalities associated with the proposal, if it is in the best interest of the City to do so. Bids may be rejected for one or more reasons not limited to the following:
    a. Failure of the vendor to submit bid on or before the deadline established by this RFP.
    b. Failure to sign the Official RFP Document.
    c. Failure to complete the Official RFP Price Sheet.
    d. Any wording by the vendor in their response to this RFP which conflicts with or takes exception to a requirement in the RFP.
    e. Failure of any proposed goods or service to meet or exceed the specifications.

Equal Employment Opportunity Policy: The City of Benton does not discriminate because of race, sex (including pregnancy), religion, color, handicap, national origin, age, genetic information, or political affiliation and complies with the requirements of the Americans with Disabilities Act.

Delivery of Response Documents: It is the responsibility of vendors to submit bids at the place, on or before the date and time, set in the RFP solicitation documents. RFP documents received after the date and time designated for bid opening are considered late bids and shall not be considered.

General Terms and Conditions for Proposals

1. **Restrictive or Ambiguous Specifications:** It is the responsibility of the prospective Proposer to review the entire RFP packet and to notify the Purchasing Department if the specifications are formulated in a manner that would unnecessarily restrict competition. Any such protest or question regarding the specifications of proposal procedures must be received in the Purchasing Department not less than seventy-two (72) hours prior to the time set for proposal opening. These requirements also apply to specifications that are ambiguous.
2. **Taxes:** ***Make sure to include all applicable taxes in your proposal.***
3. **Liabilities:** The Proposer shall hold the City of Benton, its officers, elected officials, agents, servants, and employees, harmless from liability of any nature or kind because of use of any copyrighted or un-copyrighted composition, secret, process, patented or unpatented invention, articles or appliances furnished or used under this proposal, and agrees to defend, at his own expense, any and all actions brought against the City of Benton because of the unauthorized use of such articles.
4. **Terms and Conditions:** In the event of a conflict between the proposal specifications and these terms and conditions, the specifications will govern.
5. **Warranties:** All warranty information must be furnished.
6. **Alternate Proposals:** Alternate proposals are not acceptable and will be rejected unless authorized by the invitation to proposal. Alternate proposals are defined as proposals that do not comply with the proposal terms, conditions, and specifications. Proposers may submit more than one proposal providing that all such proposals comply with proposal terms, conditions, and specifications.
7. **Public Access to Procurement Information:** All public records pertaining to purchasing shall be open for inspection during normal business hours. Information relating to the award of a particular contract shall be public only after evaluation of that proposal or proposal has been completed.
8. **Accidents:** The awarded Proposer(s) will report to THE CITY's designated representative any and all accidents involving any property damage or personal injury immediately following said accident or discovery of accident damage. THE CITY shall be indemnified and held harmless for each accident.

Definitions:

"**Applicant**" - Proposer

"**City" or "City of Benton"** – The City of Benton, Arkansas

"**Hourly Labor Rate" -** hourly rate without cost of materials per person

"**Proposer**" - the individual, firm, partnership, joint venture or corporation which submits a proposal to the City of Benton in response to this RFP.

"**RFP**" - Request for Proposals

Evaluation and Award: After complete evaluation of the proposals, the anticipated award will be posted to the City of Benton Procurement website.

Section 2 – Company Background/ Experience

Proposer should provide the number of years that the proposer has been in existence.

References: Vendor must furnish three (3) references for projects completed within the last five (5) years that best demonstrates the Proposer's experience with projects similar in scope to what is outlined in this proposal. The references should include the name of the business as well as contact name, phone number, and email address.

Insurance: Prior to award, the successful vendor shall furnish an approved Certificate of Insurance from a company or agent licensed in the State of Arkansas and must keep insurance in force throughout the contract period and any extensions. The insurance may not be modified without the City of Benton's approval.
The following is a list of liability limits for Worker's Compensation and Employee Fidelity Coverage and standard limits as outlined by vendor's insurance carrier.

1. Worker's Compensation and Employee Liability Policy

Worker's Compensation	Statutory Limits
Employer's Liability	$1,000,000 each accident

2. Comprehensive General Liability Policy

Premises and Operation
Contractual Insurance
Personal Injury
Each item listed in section 2 must have:

Bodily Injury	$500,000 each person
	$500,000 each occurrence
Property Damage	$2,000,000 each occurrence
	$2,000,000 aggregate

The Vendor shall assume all liability for any accidental or criminal occurrence.

Section 3 – Scope of Services

Scope of Services: This Request for Proposal is issued by the City of Benton to acquire an updated body worn, vehicle camera and digital communication and management system.

- **Current System**: The City of Benton currently utilizes Core Force Utility for its body camera needs.
- **Objective:** The chosen vendor must update our body worn, vehicle camera and digital communication and management system providing a seamless transition from the old system to the new system.
- **User Scale:** Currently, the system consists of 86 internal staff and 56 vehicles – the proposed system must support a minimum of the above with the opportunity to grow.
- **Term:** Proposed contract term is a 5-year contract.

Mandatory Requirements Scope of Work and Data Migration

- Legacy Data Migration: The selected vendor must extract and migrate 10 years historical data from the current database. This includes active and archived case files.
- Vendor to provide 86 Body Worn camera systems for all employees and 2 spare cameras for backup
- Body Worn cameras to include uniform mounting systems.
- Vendor to provide 56 Vehicle Camera Systems which include front and rear cameras in most vehicles with routers.
- Routers to be 5g cellular connection compatible.
- Cloud storage for data.
- Video Management System with redaction software.
- Installation of all new hardware.
- One body worn camera refresh mid-term for all body worn cameras
- 5 year warranty on all hardware.
- Migration of data from the current system to new storage.
- 24/7 technical storage.

Comprehensive Implementation Timeline: To hit the mandatory December 1, 2026 implementation timeline must align with the following schedule:

Phase / Milestone	Estimated Completion Date
RFP Notice Date	August 19, 2026
Vendor Questions Due	September 16, 2026
RFP Submission Deadline	September 23, 2026
Contract Award & Project Kickoff	November 2, 2026
Beginning implementation	December 1, 2026

Technical & Security Requirements:

- *****

Vendor Cost Proposal Format

Vendors must provide a transparent, 5-year total cost of ownership (TCO) breakdown:

- **One-Time Implementation Fees:** Line-item pricing for configuration, custom reporting, project management, and user training.
- **Legacy Data Migration Fees:** Fixed pricing for the extraction and cleanup of historical data for a period of 10 years.
- **Annual Subscription Fees:** Transparent pricing based on 80+ users, explicitly stating if pricing scales by individual named users, concurrent users, or population tiers

Proposal Response Requirements:

The proposal shall include the following:

- **Cover Letter** – a letter of introduction, including the name and address of the Vendor submitting the proposal and then name, address, and phone number of the person(s) to contact who will be authorized to present and bind the Vendor to all commitments made in the response.
- **Company Background** Proposer should provide the following: Number of years that the Proposer has been in existence and 3 references similar in scope and size of the proposed City of Benton project
- **Project Overview** – Proposer shall state the goal to accomplish the scope of work.
- **Implementation, Support, and Security**
    - **Data Migration:** The City of Benton wishes the successful proposer to migrate 10 years worth of data.
    - **Training:** Vendor shall provide user training for the entire staff to successfully use the entire system.
    - **Technical Support:** Proposer shall provide a draft service-level agreements (SLAs) for the City of Benton review as well as detail the level of support availability (24/7, regular business hours, etc).
- **Pricing** - A successful bid shall provide all labor, material, equipment, delivery, installation, training, taxes, and insurance to perform the scope of work. Vendor cost proposal shall include: one-time implementation fees, legacy data migration fees, and annual subscription fees.
- **Complete copy of RFP including appropriate signatures** – Provide a copy of the RFP with signatures certifying understanding and compliance with the total proposal package.

Bid questions due no later than Wednesday, September 16, 2026, to

Patrick Baker
Benton, AR
Pabaker@bentonpolicear.gov

Official RFP Price Sheet

All applicants must fill out the form below, along with the appropriate authorized signatures.

	Price
One-time implementation fees	$599,000
Data migration fees	included
Annual subscription fees	included
Total Bid for Body Worn and Vehicle Camera System	$ $599,000

Upon signing this form, the applicant is acknowledging that all information provided in this RFP is true and will provide documentation requested.
Price given above is the final to the City of Benton and includes all taxes, overhead and profit to the bidder. The City of Benton reserves the right to accept any or all part of bids, to reject any or all bids and to award to the bid deemed in the best interest to the City.

Coreforce
Printed Name of Company

525 Morosgo Drive, Atlanta, GA 30324 Suite 1000
Company Address

404-816-0300
Telephone Number

Fax Number

proposals@utility.com
E-Mail Address

Jesse James, General Manager
Printed Name of Authorized Signature

9/22/2026
Date

Authorized Signature

9/22/2026
Date

COREFORCE

SECTION I: COMPANY BACKGROUND

Company Overview & Qualifications

Coreforce brings together a suite of technological solutions designed to capture, transfer, store, and manage video data, ensuring optimal situational awareness through automated start/stop recording and smart alert systems. With a robust client base of **over 400 agencies** at the federal, state, regional, county, and municipal levels, our digital evidence platforms have been trusted by law enforcement and public safety agencies across the nation. Our widespread deployment history includes more than **100,000 devices** and the active management of **6,000 TB of evidence** supporting **23 million incidents**, showcasing over **25 years of proven development** and deployment expertise in thousands of systems across the U.S.

OUR VISION

Help our clients save the day – every day – with **digital innovations that revitalize front-line professions, renew respect in authority and restore community trust.**

Coreforce is supported by a nationwide team of over **160 U.S.-based employees**, strategically positioned across all time zones to deliver our solutions with dedicated implementation, training, and ongoing support. In addition, our expert Support team is available 24/7/365 to assist with any technical issues or questions that cannot be resolved through internal resources, ensuring uninterrupted service and peace of mind for the Department.

Coreforce's Continued Commitment to Success

We have proudly served the City of Benton since 2018, building a strong partnership and delivering reliable technology that has supported your mission. By continuing our partnership, the City gains an ongoing pathway to updated technology, new hardware, features, and capabilities as they become available, **without the disruptions or costs associated with switching providers**.

As the incumbent contractor, our deep understanding of the City's existing landscape offers several benefits:

- **Seamless Transition and Continuity:** Our familiarity with the City's operational infrastructure and systems ensures a seamless transition and continuity of operations, **minimizing disruptions** and maintaining high levels of service.
- **Enhanced Efficiency and Effectiveness:** The introduction of our Bodyworn External allows us to optimize the use of the body camera together with your current in-car systems, **continuing the efficiency and effectiveness of the Department's law enforcement operations.**
- **Proactive Issue Resolution:** Our knowledge of the systems enables us to **proactively identify and resolve issues**, ensuring reliable performance and minimizing downtime.

Coreforce Bodyworn technology is purpose-built to continue to meet the City's requirements. Our platform provides a fully integrated solution that combines BWC devices, ICV devices, digital evidence management, and public safety integrations. This

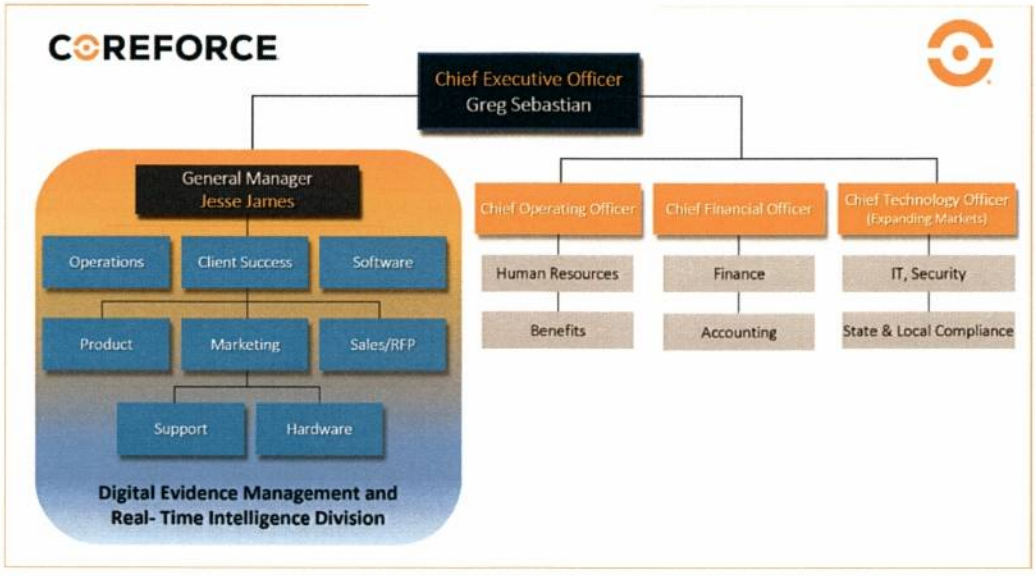
unified approach simplifies deployment, reduces operational complexity, and ensures consistent workflows for officers, supervisors, and administrators alike.

Company Contact Information:

Company Location **Coreforce Global Headquarters** 575 Morosgo Drive NE, Atlanta, GA 30324, Suite 1000E 404-816-0300 general office **Website** www.coreforcetech.com	
Contact Information **Authorized Representative** Jesse James, General Manager, jjames@coreforcetech.com 1-800-597-4707 **Proposal Clarifications** Joyce Trotter, Director of Proposal Generation, jtrotter@coreforcetech.com 404-816-0300	
Company Type	Corporation (incorporated in 2001)
Type of Ownership/Category	Publicly held, large business
Number of Full Time Employee	160 Employees across the US
Dun & Bradstreet Number	02-249-8203
Core Competencies Supported:	
• **Body Worn Cameras** • **Digital Evidence Management Systems** • **In-Vehicle/Dash Cameras/ALPR** • Interview Room Cameras	• CAD/RMS Solutions • Jail Management Systems • Fleet Management Solutions • Real Time Intelligence • DVR Routers

Company Structure and Organization

Coreforce's corporate structure is illustrated below. Mr. Jesse James, Coreforce's General Manager, takes full responsibility for the completeness and correctness of any and all information provided with this response.



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Current Partnerships

Coreforce has established a **diverse client base nationwide**, and our base continues to grow as agencies across the country adopt our innovative platform. The bulleted list below highlights Coreforce's regional partnerships with departments across the U.S.



- **Western Region**
  - WA, OR, CA, MT, ID, CO, AZ, and NM
- **Midwest Region**
  - ND, SD, NE, KS, MN, IA, MO, WI, IL, MI
- **Southern Region**
  - TX, OK, AR, LA, KY, TN, MS, AL, WV, VA, NC, SC, GA, FL, DE, ME, District Columbia
- **Northeast Region**
  - PA, NY, NH, MA, RI, NJ

Presence in Arkansas

We are especially proud of our strong and growing presence in Arkansas, serving a diverse range of law enforcement communities. Some of our Arkansas clients include:

- Little Rock AR Police Department
- Greene County AR Sheriff's Office
- Siloam Springs AR Police Department
- Ward AR Police Department
- Cherry Valley AR Police Department
- Trumann AR Police Department

References and Past Performance

Coreforce's complete technology platform will provide the Department with the most advanced solution for video recording, situational awareness and evidence capture. The combination of features and capabilities is unmatched by any other solution, and is the ideal structure designed for a cohesive law enforcement and public safety Department.

Project descriptions for agencies who have successfully deployed our Bodyworn and DEMS systems similar to the City's requirements include:

Organization Name: Greene County (AR) Sheriff's Office

Project Address: 1809 N Rockingchair Rd, Paragould, AR 72450
Name and Title Principal Contact: Sheriff Brad Snyder
Principal Contact Phone: 870-476-9843
Principal Contact Email: Bsnyder@greenecountyso.org
Since: 2023 and ongoing. **Description of the Project:** Deployment of 32 units Bodyworn camera system. Integrated deployment of 28 ruggedized In-Vehicle router/DVR units, with WiFi Hot Spot, GPS to CAD, High Speed Offload of Video Data, and media management on the Coreforce DEMS platform. Additional deployment of 2 ALPR camera systems.

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Organization Name: Cherry Valley (AR) Police Department

Project Address: 166 Highway 1B, Cherry Valley, AR 72324
Name and Title Principal Contact: Chief Jamie Walls
Principal Contact Phone: 870-588-3323
Principal Contact Email: wallsj@cherryvalleypd.org
Since: 2023 and ongoing. **Description of the Project:** Deployment of 3 units Bodyworn camera system. Integrated deployment of 2 ruggedized In-Vehicle router/DVR units, with WiFi Hot Spot, GPS to CAD, High Speed Offload of Video Data, and media management on the Coreforce DEMS platform.

Organization Name: Siloam Springs (AR) Police Department

Project Address: 100 W. US 412 Highway, Siloam Springs, AR 72761
Name and Title Principal Contact: Chief Scott Miller
Principal Contact Phone: 479-427-0884
Principal Contact Email: smiller@siloamsprings.com
Since: 2024 and ongoing. **Description of the Project:** Deployment of 52 units Bodyworn camera system. Integrated deployment of 42 ruggedized In-Vehicle router/DVR units, with WiFi Hot Spot, GPS to CAD, High Speed Offload of Video Data, and media management on the Coreforce DEMS platform.

Project Team and Key Personnel for the City of Benton

Strong relationships are vital to build and keep lasting customer partnerships. We will continue provide fully skilled, properly certified staff with efficient, effective management that is responsive to the City. **Our key team members** have a deep familiarity with the City's operational workflows, technical environment, and unique requirements which positions us to deliver a seamless and efficient continuation of service. This institutional knowledge allows us to anticipate challenges, minimize disruptions, and optimize system performance. Additionally, our team's established relationships with Department personnel enable faster issue resolution, proactive support, and tailored solutions that align with your evolving needs. By **retaining a team that understands your operations inside and out, you ensure continuity, reliability, and a smooth path forward.**



Our level of dedication guarantees that our personnel can provide continuous coverage and rapid problem solving on all project facets, from deployment and integration to training and ongoing technical support. By restricting our team's focus exclusively to this initiative, we enable seamless communication and streamlined decision

making. Our full-time commitment reflects our understanding of the project's critical importance to Benton law enforcement, and reinforces our ability to deliver superior service, timely deliverables, and a program that exceeds performance expectations.

Customer Operations and Project Management Teams

System implementation will be led by **Customer Operations, Project Management, and Implementation Team,** which will be solely dedicated, from start to finish, to the success of the deployment of the Coreforce solution for the Department.

Customer Success	The Customer Success Team will be led by Coreforce's **Lawrence Steed** as Territory Manager with direct contact and interaction on this project to ensure the system meets expectations. Lawrence will manage the Department's relationship and focus on key staff to ensure that your needs are our top priority.
Project Management	We propose **Ida Johnson** as our designated Project Manager. Ida has demonstrated her experience in effective project management, risk and issue management, and information security on recent projects similar to the City's. She will continually develop, monitor, and update project plans to include material/software acquisition, time management, and detailed project action plans confirming Coreforce's adherence to scheduled deadlines, while also ensuring overall project implementation and performance success. Our PM will directly coordinate with the City and our Customer Support team to maintain open communications critical for successful project execution.
Senior Field Engineer / Technical Lead	Coreforce's Senior Field Engineer, **Michael Freeman**, is a Certified Dell Systems Expert, a Certified Microsoft Expert (Network Administrator, Windows XP, Server, Messaging) with more than 15 years of experience. He is an expert in software development/configuration/software testing for systems similar to the Department's project. He will lead the Implementation team responsible for any additional configuration and training sessions required with deputies and support staff.
Training	Training for this project will be led by **Cody Buzalsky**. Cody has formal classroom instructor training and relevant experience with the software and hardware, and thorough knowledge of the material covered in the courses. He has mastery of the training manuals, system documentation tools, and training aids, is highly competent, and is able to work independently of outside support to accomplish the Department's goals and objectives.

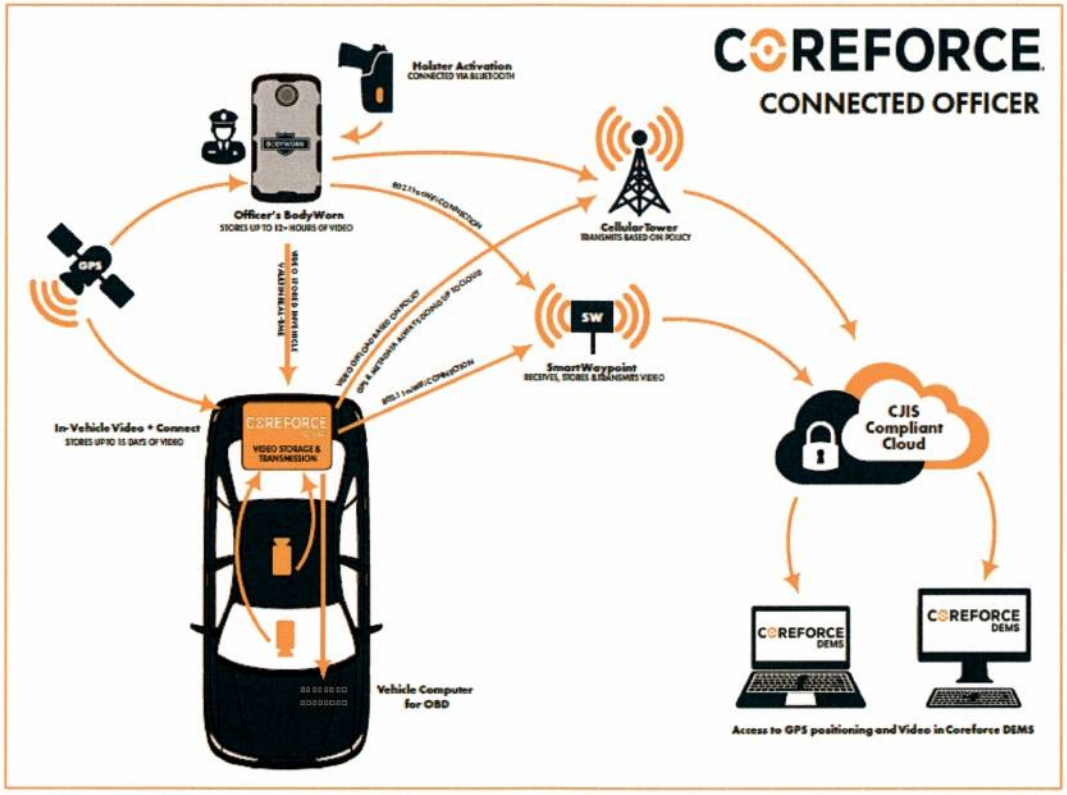
Our staffing approach is built on the working relationships and institutional knowledge our team has already established with the Benton Police Department. Because our project team is already familiar with your personnel, workflows, and operational requirements, we're able to maintain continuity of support, keep open lines of communication, and providing continuous oversight without the ramp-up time a new vendor's team would require. Our project team is empowered to respond to project requirements using the same comprehensive business and management systems already in place, **ensuring cost effective, detailed oversight from Day 1**.

SECTION II: PROJECT OVERVIEW

Approach to Coreforce's Solution

As an innovative technology-enabled service provider recognized for creating groundbreaking **digital systems for frontline professions**, we provide a platform of intuitive products for effectively **capturing, managing, and releasing video evidence.** Technologies include a variety of cameras, sensors, and devices as well as situational awareness software solutions.

Coreforce's **Bodyworn** and **In-Vehicle** camera systems and **Coreforce DEMS** are provided as a System as a Service (SaaS) subscription. The SaaS subscription provides complete end-to-end security from the time video is recorded until it is purged at the end of the video retention classification. The narrative below describes a system overview of technical features, capabilities, and design considerations that are included in the Coreforce ecosystem, beginning with a description of Bodyworn. This combination of features and capabilities is unmatched by any other solution and is the ideal structure designed for a cohesive public safety and law enforcement Department.



(The Exhibit above also details the integration of Coreforce's FirstNet Certified In-Vehicle DVR/Router, part of the platform technology Ecosystem).

COREFORCE

Coreforce is the **only body camera provider capable of offering flexible body worn camera mounting options, both external and integrated (internally mounted)**, ensuring adaptability across the wide range of enforcement environments City of Benton officers may encounter. Our body camera flexibility empowers the City to select the configuration that best supports each officer's role, uniform, and mission, ensuring every team member has a dependable, operationally appropriate, and comfortable body camera setup. By offering **multiple mounting options at the same price**, Coreforce provides the Department with true choice that allows you to equip your officers with a solution that maximizes safety, performance, and overall effectiveness in the field. Expanded details of our mounting options and functional capability are provided below.

Bodyworn (External) Camera Solution



Coreforce's Bodyworn External is built for durability, utilizes an external mount form factor and is tailored to fit a wide range of public service needs. The reliable and easy-to-use Bodyworn is versatile for scenarios requiring **quick attachment, adjustment, and removal.** Bodyworn features a hot-swappable battery, wireless connectivity, a rugged, compact design, and the software technology allows users to store as much footage as they require without compromising image quality. Like all Coreforce cameras, the Bodyworn is **fully interoperable with the Coreforce DEMS platform (in addition to our Coreforce In-Vehicle camera and communication system).** Our external camera requires docking stations to accommodate recharging and the enabling of data downloads via an internet connection. The Bodyworn device contains our innovative software with the ability to configure triggers and levels of automation based upon the City's policies and procedures.

Bodyworn by Coreforce – Value Added Features and

The table below depicts **Bodyworn features and benefits** that are real value adds.

#	Features	Benefits
1.	**Ease of Mounting**	Bodyworn is versatile for scenarios requiring quick attachment, adjustment, and removal, utilizing an external mount. Bodyworn provides easy attachment and repositioning, and includes on-device access to media, enabling users to review and manage footage directly in the field.
2.	**Flexible Activation**	Bodyworn supports multiple recording triggers, including manual activation/deactivation.

#	Features	Benefits
3.	**Docking Stations**	Bodyworn cameras are paired with docking stations to accommodate recharging and the enabling of data downloads via an internet connection.
4.	**Specialized Tasks**	Any role that requires different camera angles dependent upon the scenario can easily manage positioning an external camera accordingly to ensure best possible footage capture.
5.	**Hot-Swappable Batteries**	Bodyworn supports hot-swapping batteries in the field to ensure coverage for an entire shift, supporting extended deployments.
6.	**Unlimited data storage**	Access to best-in-class AWS CJIS Compliant GovCloud offers unlimited data storage. At Coreforce, we provide an all-inclusive pricing including storage costs.
7.	**Automatic Data Offload**	Bodyworn automatically offloads recorded video as soon as practical via Wi-Fi or cellular to a Smart Waypoint™ or directly to the DEMS Cloud. All data transfers are automatic and require no manual intervention.

Each of the features and benefits (above) and additional features of Coreforce's Bodyworn camera system have been explained in detail below.

Never Lose Video

Any body camera where video can be lost is going to damage transparency and accountability. The Coreforce technical approach to body cameras is to never have **any** situation or possibility where video can be lost. The Bodyworn camera has no cable, and there is no battery level or condition that would cause video to be lost.

Policy Changes

Coreforce's Bodyworn software driven **policy-based recording** ensures consistent, transparent, bias-free, and reliable video recording starts and stops that implement your department's Command Staff video recording policy decisions without exception.

Video Upload and Immediate Access to Video

Bodyworn offers **multiple methods for uploading video**. First, the Benton Police Department and its users can define certain classifications as high priority which tells Bodyworn to upload those incidents as soon as possible using whatever the current active Internet connection is (cellular or Wi-Fi) in order to provide almost immediate access to the recording(s). Second, Bodyworn can independently and automatically upload recorded digital evidence through an authorized Wi-Fi Access Point to the cloud. Third, if used in conjunction with Coreforce's Smart Waypoint™:

1. Bodyworn automatically offloads recorded video as soon as practical via Wi-Fi (802.11AC) to the Smart Waypoint™ while charging.
2. The Smart Waypoint™ then stores this video in its CJIS compliant, secure video vault. Once each file has been confirmed as received by the Smart Waypoint™, Bodyworn deletes the files from its local storage.
3. The Smart Waypoint™ then begins to upload the digital evidence to Coreforce DEMS's cloud-based storage through its network connection.
4. Once each file has been confirmed as received by Coreforce DEMS, the Smart Waypoint™ deletes the files from its local storage.

The fastest and least intrusive way to upload Bodyworn video is through our SmartWaypoint™ access points. High priority incidents may be uploaded over the cellular network while standard priority incidents are uploaded over Wi-Fi once the system is within range of an approved access point. Other authorized access points can also be used to immediately upload video files. *(**Note**: Since the City utilizes Coreforce's In-Vehicle DVR/router evidence vault in their vehicles, Bodyworn video is immediately transferred to the In-Vehicle evidence vault and then uploaded based on incident classification allowing for better management of the video data.)*

Audio and Video Privacy Requests Audits

Bodyworn camera audio can be muted based on departmental policy. The Bodyworn camera audibly announces to the user that audio recording is being muted. The announcement is recorded as part of the audio track before audio is actually muted. This way there is an audit trail and positive confirmation that audio was muted.

Encryption

Bodyworn provides video security by encrypting the video using AES-256 encryption on the video while it is stored in the body camera itself, maintaining encryption while the video is being uploaded from the body camera to the central video repository, and in the central video repository. This is known as encryption at rest and encryption in transit. Any body camera service that does not encrypt video using AES-256 encryption at rest and in transit inherently is at risk of being compromised.

Bodyworn (Internal) Body Worn Camera Solution

Bodyworn Internal body cameras feature an innovative **internal mounting system** that offers a more secure and integrated solution, minimizing interference during high-intensity criminal activity and enhancing comfort for extended wear.

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Coreforce's Bodyworn Internal cameras require no docking stations.



Bodyworn Integrated into Uniform



Bodyworn Integrated into Uniform

An Integrated Body Worn Camera Solution

The Bodyworn camera is a smart computing device that utilizes real-time 4G-LTE cellular communications provided either by its own LTE connection or by the In-Vehicle Router/DVR, along with a variety of sensors and configurable operating software for autonomous processing.

This combination of software and communications driven technology provides **policy-based recording control**, **automatic safety reporting** (such as "**Officer Down**" bulletins), and **geo-fence zone** awareness.

The table below depicts **Bodyworn Internal features and benefits** that are real value adds.

#	Features	Benefits
1.	**Bodyworn is integrated into the officer's uniform**	It **cannot fall off when the officer runs or gets into a struggle**. Bodyworn video is recorded reliably every time.
2.	**Policy based recording**	Bodyworn software driven, **policy-based recording** ensures consistent, transparent, bias-free, and reliable video recording starts and stops, that implement your department's video recording policy decisions without exception.
3.	**Real-time communications**	Bodyworn camera system **real-time communication** helps improve safety and saving lives.
4.	**CAD Activation**	Ability to **successfully interface with a customer's CAD and RMS systems**. CAD dispatch events can trigger videos to start recording, automatically tagging those videos with the CAD call ID
5.	**Automatic Redaction**	Capability to **redact audio and video recordings in the cloud** is unmatched by any competitor. All modifications are only made to a copy of the original video.

#	Features	Benefits
6.	**Unlimited data storage**	Access to best-in-class **AWS CJIS Compliant GovCloud offers unlimited data storage**. At Coreforce, we provide an all-inclusive pricing including storage costs.
7.	**Smart Waypoints**	**Real-time data uploads without docking stations**. Bodyworn videos may be automatically uploaded through secure Wi-Fi, Smart Waypoint, or cellular connections, and **much more**

COREFORCE In-Vehicle

An Integrated In-Car Camera Solution

Coreforce In-Vehicle is our innovative answer to in-car video, reliable connectivity and GPS based situational awareness combined, creating a powerful platform connecting mobile, cloud, and wearable technologies. Coreforce In-Vehicle comprises both a DVR and router in a single device, and is a FirstNet Certified device.

Advanced capabilities of Coreforce In-Vehicle include:

- Backseat infrared camera and front facing camera.
- Tablet-based in-vehicle management system.
- Digital inputs for Bodyworn and In-Vehicle start stop recording triggers.
- Onboard vehicle diagnostic
- Built-in accelerometer
- Event based GPS data and positioning.
- Internal Hard Drive to temporarily store video for cloud upload.

Corefoce In-Vehicle – Value Added Features and Benefits

Coreforce In-Vehicle is a state-of-the-art, in-car communication platform that takes situational awareness to a whole new level. With multi-dimensional capabilities and secure evidence-gathering automation, this video system incorporates real-time communications, policy-based automatic recording functionality, plus real-time GPS positioning during critical times.

#	Features	Benefits
1.	**Full Video and Audio coverage**	With built-in digital video recording capabilities, Coreforce In-Vehicle powers up to four wide-angle cameras to capture the most critical moments and allows officers to record audio conversations as evidence.
2.	**Policy based recording**	Software-driven body worn cameras and in-car video recording systems are easily configured to automatically start or stop based on a department's specific recording policies, promoting efficiency, transparency, and accountability.

#	Features	Benefits
3.	**Integrated 'Store & Forward' Body Camera Video**	Bodyworn can upload files to Coreforce DEMS when used in conjunction with the In-Vehicle system. It offloads recorded video as soon as possible via Wi-Fi to the In-Vehicle system, which is a 120GB solid state drive. Coreforce In-Vehicle acts as a CJIS compliant, secure video vault.
4.	**FirstNet Capable**	Coreforce In-Vehicle systems natively support FirstNet and AT&T Band 14 connectivity. Given that First-Net and AT&T Band 14 are real and live today, Coreforce's solution allows the Department to implement this technology in this procurement.
5.	**Automatic License Plate Recognition Capable**	Coreforce's advanced license plate recognition technology is integrated with the Coreforce In-Vehicle system. License plate location data is searchable as metadata in the Coreforce DEMS platform and automatically tagged to recorded videos.
6.	**Live Video Streaming & Immediate Video Upload**	Central Dispatch can start live video streaming from any in-car camera system. Video is automatically uploaded as it is recorded to secure CJIS compliant storage.
7.	**Crash Sensor Module**	Detects vehicle crash, tags metadata, activates cameras to record with backup battery, and **much more.**

Additional features of the Coreforce In-Vehicle Camera and DVR / router system are explained below.

Upload Video Immediately

Video evidence should be uploaded to the secure central video repository as soon as possible after it is recorded. Bodyworn and In-Vehicle video may be automatically uploaded through secure Wi-Fi, Smart Waypoint™, or cellular connections. The Coreforce In-Vehicle DVR/Router provides Wi-Fi access up to 1500 feet of the patrol car and can upload 1GB of data in 90 seconds or less. Other authorized access points can also be used to immediately upload video files.

Full Video and Audio Coverage

With built-in digital video recording capabilities, Coreforce In-Vehicle powers up to four wide-angle cameras to capture the most critical moments and allows officers to record audio conversations as evidence. Officers can also hold their video cameras to take video evidence recordings of specific items or areas using the built-in previewer.

Vehicle Diagnostics

With Coreforce In-Vehicle, the system monitors a vehicle's onboard diagnostics with a module that shows engine performance, fluid levels, and much more in real-time.

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Accessible Anywhere

Coreforce In-Vehicle is accessible through a tablet application or a web browser. It can quickly start/stop recordings, view storage details, and play recorded incidents because having access to data should depend on you, not your location.

Policy-Based Automatic Recording

Software-driven body-worn cameras and in-car video recording systems are easily configured to automatically start or stop based on an agency's specific recording policies, promoting efficiency, transparency, and accountability.

Vehicle Sensors

Things happen fast. Coreforce In-Vehicle makes intelligent, configurable decisions about when to start and stop recording when a combination of vehicle sensor events occurs.

Smart ALPR

The Automatic License Plate Recognition (ALPR) camera, developed in collaboration with Sony, receives BOLOs with vehicle information and gathers real-time evidence to enhance alerting capabilities.

COREFORCE DEMS

Digital Evidence Management System

Coreforce is pleased to highlight the significant role our Coreforce DEMS has played in supporting the City's public safety operations and enhancing day-to-day capabilities. The implementation of Coreforce DEMS has provided the City with a robust and efficient solution for managing digital evidence, contributing to improved transparency, accountability, and overall effectiveness.

Coreforce DEMS is a commercially available off-the-shelf software (COTS) provided as a System as a Service (SaaS) subscription. An active SaaS subscription allows access by authorized personnel of the customer. Coreforce DEMS supports Bodyworn and automatically supports unlimited concurrent logins, accessed via the internet from a desktop computer using a standard web browser.

Coreforce DEMS is hosted in AWS GovCloud, which is a CJIS-compliant cloud environment, and includes **unlimited cloud storage and requires no user licenses**. Our robust technology is intended to provide a reliable and economical solution to the City of Benton.0

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Coreforce DEMS– Value Added Features and Benefits

The table below depicts **Coreforce DEMS features and benefits** that are real value adds.

#	Features	Benefits
1.	**One Intuitive Platform**	Coreforce DEMS, a cloud-based platform, enables departments to connect collected evidence from any source and file type into one place. Easily collect, thoroughly analyze, and completely manage all digital evidence.
2.	**Secure File Integration, Storage & Access**	Integrate and store evidence in one secure and CJIS compliant platform, accessing as much data storage as your department needs. Securely retrieve and share evidence from one scalable platform, helping future-proof growth of your DEM needs.
3.	**Transcription**	Quickly transcribe audio and video files within Coreforce DEMS with one click. Search transcriptions by a key word or phrase and the audio or video can be heard/viewed at those points. Save significant time and resources with in-application transcription functionality.
4.	**Translation**	Have constant access to a translator that speaks over 70 languages in Coreforce DEMS. Save substantial money, time, and effort with your very own in-application translation tool. No longer restrict your translation activity due to limited or expensive third-party resources.
5.	**Smart Redaction**	Easily redact videos, audio, photos, and documentation, while maintaining the original file and keeping a diligent chain of custody trail.
6.	**Real Time Observation**	Take full advantage of in-application capabilities providing live feeds for real time awareness, and much more

Additional features of the Coreforce DEMS system are explained in detail below.

Software Updates

As a cloud-based platform, the most recent version of the Coreforce DEMS platform is delivered to users each time they access a page within the system. Updates are made regularly to the Coreforce DEMS platform. Upgrades are deployed about once a month and staff should anticipate very little work dedicated to each one.

Video Management/Situational Awareness

Coreforce DEMS provides a simple user interface for situational awareness and video management that offers faster response times and improved community policing. Our video management functionality utilizes multiple, user-friendly tabs on the dashboard displaying video playback, and GPS meta data simultaneously. Including this functionality within Coreforce DEMS minimizes training and implementation cost and

avoids a dispatcher or field user from having to switch between multiple applications to perform their work. Seconds can make the difference between life and death during a tense incident, and mistakes can be fatal.

Powerful Video Search

Coreforce DEMS provides a powerful search capability to identify all digital evidence recorded in an area for a date range, time range, user, classification, user-defined codification, or with specific keywords in notes.

Sharing Video

Coreforce DEMS makes it easy to share video securely. A user can simply share a video with another DEMS user. You can even set up share groups within Coreforce DEMS. Share groups typically consist of a collection of users who would all generally need access to videos with certain classifications. Authorized users can then share a video with a share group, granting access to that video to all users within the share group.

Video Classification

Correctly classifying video is critical to searching for video and managing video retention. The user who just witnessed an incident is in the ideal circumstance to classify video. This classification selection can be entered or updated using Coreforce DEMS.

Classification-based Video Retention

Classifications are assigned retention periods that can be configured for each customer. Videos with multiple classifications will be retained for the longest retention period.

Coreforce DEMS's classification-based retention lends itself well to retaining video as evidence during litigation or due to other court case requirements. You can create long-term or even infinite classifications with names like "Court" or "Litigation." Coreforce DEMS will retain the video evidence until the video is no longer classified as court evidence, at which time the DEMS platform will simply enforce the remaining classification retention rules.

Live Streaming

Depending upon security and cost policy, it is also possible to stream video in near-real time to Central Dispatch. Dispatch can send a "push" message to activate a group of Bodyworn devices within a geo-fence zone and view live footage of what is happening at their location.

Role-Based Security

Citizen privacy and agency accountability demand that only authorized persons are allowed access to video recordings. Coreforce DEMS provides a robust level of access control, where the permissions and access rights can be controlled on a group or individual login basis. Access can also be restricted by IP address range or individual IP address.

Chain of Custody Logging

In addition to role-based security, the Coreforce DEMS video management service provides a vigorous Chain of Custody audit trail of all events and access related to digital evidence. Every time a video is saved, redacted, viewed, or distributed, an audit trail record of the access is logged while the video is being retained.

Security Watermarks

The Coreforce DEMS video management service automatically displays visual watermarks of the login ID on the video playback, so that if someone uses a cell phone or camera to take a video of the video, the User ID is displayed in the video, and the source of the leak can be tracked. In addition to a visual watermark, other watermark and security indicators are included in each video to trace any source of video being leaked to the public.

Single Sign-On

The standard Coreforce DEMS authentication is username and password, but the DEMS platform supports Single Sign On (SSO), working with your existing Active Directory Federation Services (AD FS) system. When you activate SSO for your users, they don't need to remember another password. They will be authenticated by your Windows Active Directory system, just like they're logging on to their computers in the office.

Video Redaction - Transparency vs. Cost and Lead-Time

Coreforce DEMS has built-in Smart Redaction™. All redacting/editing is performed within a standard browser on the Department's computer. Thus, all of the intensive computing is performed in the cloud, allowing for superior performance and an unbroken chain of custody for the evidence throughout the redaction process. **Our capability to redact audio and video recordings in the cloud is unmatched by any competitor.**

Response to Mandatory Requirements

Feature / City Requirement	Coreforce Response
Mandatory Requirements Scope of Work and Data Migration	
• Legacy Data Migration: The selected vendor must extract and migrate 10 years historical data from the current database. This includes active and archived case files.	As the City's current partner, Coreforce already maintains Benton's active and archived data within the Coreforce DEMS environment, eliminating the need for a traditional 10-year migration between systems. This **preserves data continuity** and accessibility while significantly **reducing the risks, effort, and costs** associated with large-scale historical data migration.
• Vendor to provide 86 Body Worn camera systems for all employees and 2 spare cameras for backup	Coreforce will provide body worn camera systems for all Benton Police Department personnel, plus 2 spare units, in full compliance with this requirement. **As the Department's incumbent provider**, Coreforce will assess the current fleet and replace/refresh any units that are aging or approaching end-of-life with current-generation hardware, while retaining units that continue to meet operational standards. This avoids the cost and disruption of a full fleet replacement where it isn't needed. All 86 units, whether retained, refreshed, or replaced, will be brought onto our latest supported technology, ensuring **the Department operates on a consistent, fully updated platform**. This approach reflects our ongoing commitment to provide the City with updated technology without requiring a wholesale hardware replacement that a new vendor's proposal would necessitate.
• Body Worn cameras to include uniform mounting systems.	Bodyworn supports multiple mounting configurations to accommodate the full range of uniform styles used across the Department including specialty and tactical units. Cameras are secured using the Klickfast MOLLE locking system, which is already in use with the Department's current uniforms, allowing continued use of existing mounts without additional purchases or retrofitting.
• Vendor to provide 56 Vehicle Camera Systems which include front and rear cameras in most vehicles with routers.	Coreforce will provide 56 vehicle camera systems for the Department's fleet, with front and rear cameras included, along with in-vehicle routers. As the City's current in-vehicle solution partner, Coreforce will assess the current fleet installations and refresh units as needed to ensure all vehicles operate on current-generation hardware, avoiding unnecessary replacement of systems that continue to perform reliably. As part of this commitment, **existing routers will be upgraded to 5G-capable units as they become available**, ensuring the Department benefits from improved connectivity and data transfer speeds without requiring a separate procurement. This approach ensures full coverage across the fleet while minimizing installation downtime and cost compared to a full fleet replacement required under a new vendor's proposal
• Routers to be 5g cellular connection compatible.	Coreforce's routers are 5G-cellular compatible. As part of our ongoing technology refresh commitment, **all deployed routers will be upgraded to 5G-capable units as the technology becomes available**, ensuring the Department benefits from improved connectivity and data transfer speeds without requiring a separate procurement.
• Cloud storage for data.	Coreforce DEMS is hosted in AWS GovCloud, which is a CJIS-compliant cloud environment that provides unlimited storage at no additional cost to the City. All evidence is stored redundantly and within geographically separated CJIS-compliant cloud environments. This methodology provides 99.999999999% resiliency for the City's data. All evidence is encrypted at rest and in transmission using AES 256-bit encryption.

Feature / City Requirement	Coreforce Response
• Video Management System with redaction software.	Coreforce DEMS has built-in SmartRedaction™. All redacting/ editing is performed within a standard browser on the Department's computer. Thus, all of the intensive computing is performed in the cloud, allowing for superior performance and an unbroken chain of custody for the evidence throughout the redaction process. All modifications are only made to a copy of the original video. There are many redaction modes available to the user such as Full Blur mode, Skin Blur mode, and Interactive mode. Interactive mode allows the user to easily identify objects they wish to redact or enhance with a tracking box or label. The user specifies how long they want this object to be tracked and redacted. For example, the user could redact an object for just a few seconds or throughout the entire video. Once the object is identified by the user, Smart Redaction™ will recursively redact that object from that point in the video.
• Installation of all new hardware.	Please see **Section III** for our Implementation Plan including project schedule. The installation process can be streamlined significantly, ensuring a quick and efficient transition to updated Coreforce devices.
• One body worn camera refresh mid-term for all body worn cameras	Under our five-year agreement, hardware refreshes will occur around the 37th month, ensuring up-to-date equipment. This refresh is part of our comprehensive hardware warranty. Regardless of refresh status, any hardware not performing to specifications will be promptly replaced under warranty.
• 5 year warranty on all hardware.	Coreforce warranties are in full effect for the term during a current annual SaaS subscription. Please refer to the **Appendix** for a summary and links to Coreforce's warranty, terms and conditions, and SaaS agreement.
• Migration of data from the current system to new storage.	As your current provider, no migration of data is needed as Coreforce already maintains Benton's data within the Coreforce DEMS environment, including active and archived case files. This eliminates the need for the City to undertake a traditional 10-year legacy data extraction and migration from one system to another. Coreforce can maintain the existing data within our established DEMS environment, preserving data continuity, accessibility, and the established relationships between cases, evidence, users, and associated records. This significantly reduces the risks, effort, and costs associated with a large scale historical data migration.
• 24/7 technical storage.	All evidence is stored in Amazon's CJIS-compliant AWS GovCloud, which hosts the Coreforce DEMS platform. All systems have health monitoring that assures that issues are typically addressed 24/7/365 by Coreforce personnel before they become an impact to the performance of the service.

SECTION III: IMPLEMENTATION, SUPPORT, AND SECURITY

Implementation Methodology & Work Plan

The detailed process presented throughout this section illustrates Coreforce's standard implementation work plan and approach. However, **as the incumbent contractor, Coreforce has already completed the foundational implementation and installation activities for the City.** As a result, the transition to the renewed contract will be significantly streamlined, with minimal disruption to ongoing operations.

Coreforce Bodyworn devices, In-vehicle cameras and DEMS represent a total integrated solution, engineered and designed with an easy-to-use, intuitive and readily adoptable user interface to simplify an officer's interface with video recording technology.

Once the purchase order is received, a project charter document will be prepared, which will define scope of work and responsibilities. The "Who, What, Where, When, How, and Why" of the contracted scope of work will be identified. The exact installation/ deployment schedule will be determined during Phase 1: Finalize Project Charter. Typical high-level implementation phases for the body-worn and in-car video system include:

Bodyworn implementation consists of five (5) phases:	In-Vehicle installation typically includes six (6) phases:
1. Finalize project charter based upon project purchase order. 2. Approved departmental procedural policy is implemented and in-place. 3. Deployment and training location set up and training scheduling. 4. Mobile device and uniform carrier distribution in conjunction with training. 5. Software training for admin staff and acceptance of officers.	1. Finalize Project Charter based upon Project Purchase Order. 2. Installation Location Setup and Install Crew Scheduling and Training. 3. Test Installation. 4. Test Installation Validation and Acceptance Testing. 5. Fleet Installation. 6. Installation Location close-out.

Coreforce's implementation is a step-by-step process from Project Kick-off to the Final Hand-Off, including Implementation, distinctive device and DEMS training of all relevant City staff by user group, trouble shooting, and support escalation. The process is engineered and managed to track delivery, control costs and maintain performance over the term of the implementation.

Step 1: Sales Handoff to Operations

- Internal kickoff meeting conducted in a standardized checklist agenda format by Coreforce's Deployment/Installation PM who has been assigned deployment responsibility for the City's Body Worn and Vehicle Camera System Project.

Step 2: Kickoff Call with Customer

- External kickoff between Coreforce PM, and the Department's deployment project manager as per the functions as listed here:

- Project Manager
- IT lead for network architecture
- Fleet manager
- Building manager (access for access points)
- Training manager

- The following activities are also scheduled during the Kickoff Call with the Department:
  - Site visit and site visit review

Step 3: Training Online and On-site

- The Coreforce trainer assigned to the Department will work with your operations and training staff to construct a training plan that meets your department's needs.
- On-line training is typically conducted in a webinar format.
- On-site training is typically conducted during the first week of installations at the customer's site and in a classroom setting.

Step 4: Site Visit

- A field engineer will come onsite to confirm network structure, test SIM cards, etc.

Step 5: Status Meeting(s)

- These are the final status meetings confirming the shipment of hardware to the customer's location, and training schedule for all operators.
- We will conduct this meeting as many times as necessary to ensure that all responsibilities (that of Coreforce and the Department) are in sync and reconciled before commencing with the deployment of hardware, engineers, and/or trainers.

Step 6: Configuration and Ship Date

- This is the date all hardware and software systems undergo final configuration and shipped to the customer's location.

Step 7: Installation

- This is the date the Coreforce field engineers begin installing hardware on any vehicles that require in-car cameras
- On-site training for administrators and officers typically occurs during the first week of installations, for Department and internal City users.
- Video download access points (if required), also known as Smart Waypoints, are typically installed the first week of installations.

Step 8: Customer Sustainment Operations

The above outline describes Coreforce's Project Management and Deployment Plans for all body camera units. The Communications Plan captures both meetings held between the Coreforce operations team and the City's deployment team, as well as all of the decentralized communications held between Coreforce and the customer throughout planning and execution.

The technical system functionality is fully managed by our software engineers to ensure that it will always be up-to-date for all of our customers on our cloud-based platform. System upgrades are all done over-the-air (OTA), and after we push an upgrade, the individual officer can choose to install it when he/she is ready. Upgrades are deployed about once a month and staff should anticipate very little work dedicated to each one.

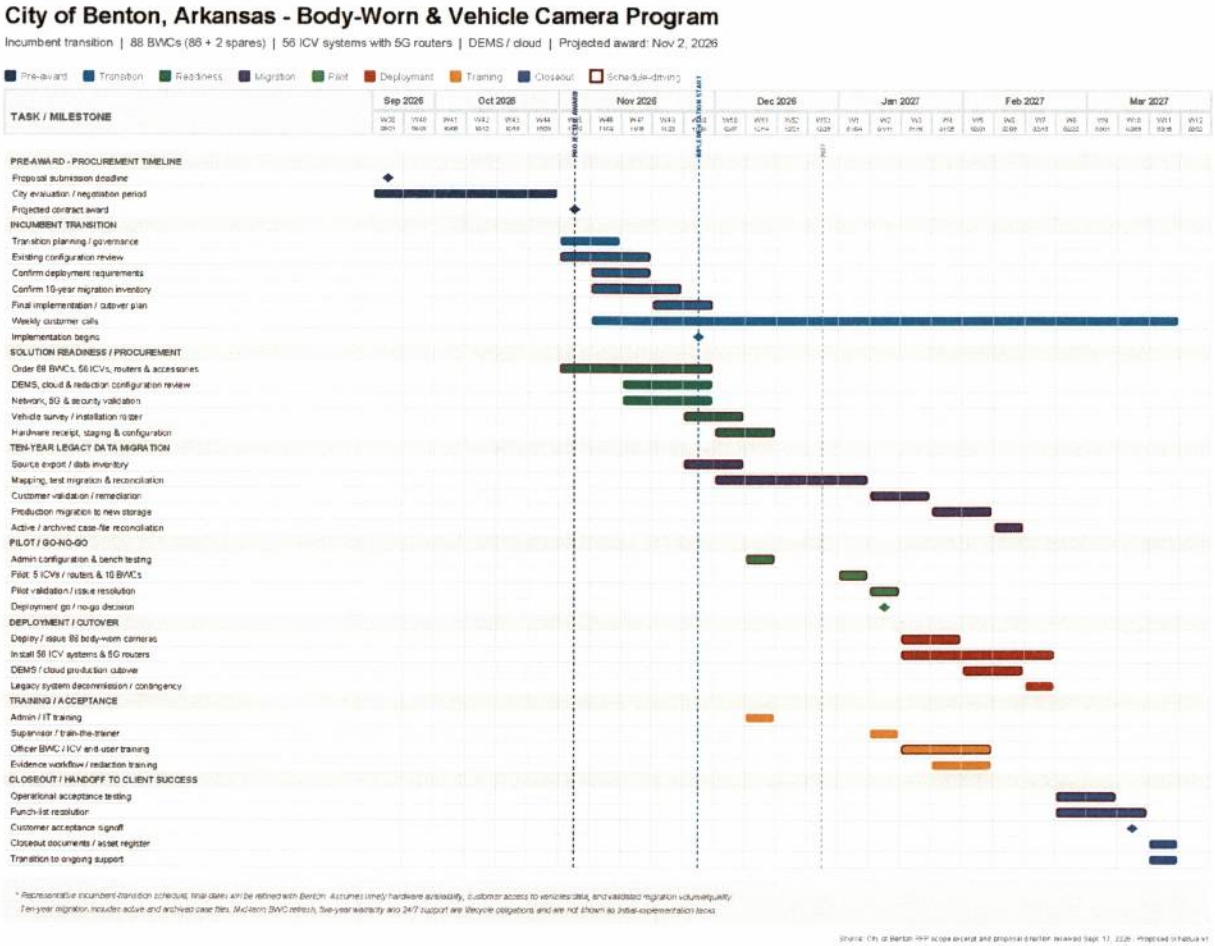
COREFORCE

Quality Control Plan

Coreforce maintains and manages a Quality Control Plan to manage the flow of the Project Plan and Deliverables to ensure the efficiency and effectiveness of hardware and software video management and storage. Quality Control planning enables the Team to establish and successfully achieve Milestones, to manage Critical Success Factors, to manage and complete Deliverables, and to constantly communicate any assumptions that could affect a successful result.

Project Schedule

The Gantt chart below provides a **representative project schedule** based on the City's current 86 body-worn cameras and 56 in-car video systems. As the incumbent contractor, **Coreforce is already fully deployed and supporting Benton Police Department**, so the implementation activities and timeline shown are not reflective of a new deployment. The actual schedule will be tailored specifically to Benton's needs, with the focus on any required updates, configuration, training, and transition activities **rather than starting implementation from the ground up**.



Full deployment includes technical support and assistance devices, networking equipment, video uploading, charging, connectivity, system software and upgrades, and video retrieval software and procedures. The actual rate of installation (completion of configuration, integration, testing, and final system acceptance) is based upon training availability of officers and the City's desired *final* implementation schedules.

Data Migration

Coreforce recognizes the importance of preserving Benton Police Department's historical data and ensuring uninterrupted access to its records throughout the contract transition. **As the incumbent provider, Coreforce already maintains Benton's data within the Coreforce DEMS environment, including active and archived case files.** This eliminates the need for the City to undertake a traditional 10-year legacy data extraction and migration from one system to another. Rather than moving Benton's data between disparate platforms, Coreforce can maintain the existing data within the established DEMS environment, preserving data continuity, accessibility, and the established relationships between cases, evidence, users, and associated records.

Our incumbent position also significantly reduces the risks, effort, and potential costs typically associated with a large-scale historical data migration. Coreforce will validate the existing data, identify any data requiring updates or cleanup, and ensure that the City's historical records remain available and accessible under the renewed contract. **Because the data is already within the Coreforce DEMS environment, Benton does not need to incur the time, disruption, or migration effort associated with transferring 10 years of historical data from a third-party system.** Coreforce will work with the City to address any specific data retention, cleanup, or accessibility requirements while maintaining continuity of the City's historical records

Training Overview

Coreforce uses a train-the-trainer model. We provide a Training Leader, a technical Field Engineer, and trainers to train your internal staff. We both distribute hardware and give in-depth, face-to-face training classes on using the hardware and software. We propose a hands-on approach to training to ensure all respective individuals have complete understanding and are comfortable with using and training on the system. Technical support staff will receive their own training session and will cover troubleshooting, backend system navigation and redaction, training on reporting and reviewing activity logs, and producing scheduled reports. The Coreforce DEMS system is role and permission based, and it is recommended that the trainee attend the correctly assigned training per role. Overlap may occur for higher-level roles. Each role described is simply a default, which can be adjusted for the City's specific needs.

Train the Trainer (6 hours)

The role of these individuals will be based on a three-part series of trainings designed to introduce the trainees to the devices, and the Coreforce DEMS. Our aim is to aid the department in becoming self-sufficient in their future training sessions by building out a team of internal Trainers. Inside of Coreforce DEMS, they will have the permissions of an Admin or Supervisor. All software and hardware capabilities specified for implementation by the department will be focused on during this training.

Operator (3 hours)

Inside of Coreforce DEMS, the Operator role will have access to Live and Media tabs. Other privileges being able to add notes, classifications, and view their own videos. For training their main focus will be recording evidence and managing their evidence.

Evidence (1.5 hours)

Inside of Coreforce DEMS, the Evidence Custodian role will be able to search all media. They typically will be responsible for exporting, and redacting media, dependent on need.

Investigator (2.5 hours)

Inside of Coreforce DEMS, Investigators will have limited access to live view; here they will solely be able to create Geofences and Action Zones. As it relates to media, they will be able to search their own, and selected types. They will however be unable to restrict media, seal media, or override upload policy.

IT Admin (2 hours)

Inside of Coreforce DEMS, the IT Admin will have no access to Live or Media tabs. Their main tasks will be to manage configuration/system settings, and running requested reports based on Department need.

System Admin (2 hours)

Inside of Coreforce DEMS, the System Admin will have access to all tabs. The individuals selected for this role typically are project leads, and they will need to assist with any future troubleshooting. This role is also reserved for the highest-ranking operator.

Dispatch (1 hour)

Inside of Coreforce DEMS, Dispatchers will have access solely to the Live tab, here they will be able to view officer real-time locations, send messages (BOLO, Silver, Amber Alerts) and monitor Geo-fences/Action Zones.

Supervisor (1.5 hours)

Inside of Coreforce DEMS, Department Command Staff will have access to all tabs, however inside of the Admin tab, they will only have access to "Role Management"

Command Staff (1.5 hours)

Inside of Coreforce DEMS, Department Command Staff will have access to all tabs, however inside of the Admin tab, they will only have access to "Role Management"

COREFORCE

Technical Support

Since 2018, Coreforce has worked alongside the City of Benton to support its public safety operations, and we understand the people, processes, and technical environment that are critical to keeping the City's operations running smoothly. That experience gives Benton the benefit of a support team that already knows its environment and can respond with knowledge of the City's specific needs, not a team that is learning them for the first time. Coreforce is committed to continuing that relationship and providing the same high level of responsive, personal customer service the City has come to expect.

Coreforce has more than 160 employees, all based in the U.S. and dedicated to our platform solution. Our technology, administrative, and management teams are based at Coreforce's headquarters in Atlanta, Georgia. In addition, Coreforce has Business Managers,Field Engineers and Trainers based near Arkansas, providing the City with local and regional resources to support an accelerated response to its needs and requirements.

During Coreforce's training implementation, we will include all designated agency Supervisory personnel, Uniformed officials and Specialized units. An estimate of one day, including four (4) hours training is typical for each end user and supervisor to be involved with the body worn system. Coreforce trains the trainer(s) at the Department. Done during deployment, this establishes the key administrator group and SMEs within the Department for 95% of the support related requests that will arise through normal operation.

CUSTOMER SPEAK

"We, at the Hollis New Hampshire Police Department, are **a proud customer** of the Bodyworn by Coreforce product, which includes both the body-worn and in-car video systems. The system capabilities are unique in that it allows for multiple activation cues, CAD integration, automatic uploading, and user-friendly video management through Coreforce DEMS website. Most important, however, is the **incredible level of technical support and customer service** the company provides, which was one of the most important considerations during the planning and research process."

- Joseph R. Hoebeke, Chief of Police

Coreforce Support is always available, 24/7/365 for whatever support related technical questions may not be serviceable by internal means. Coreforce provides on-site technical service, within 48 to 72 hours, at no additional cost, technical service required to address support issues that cannot be resolved via phone.

When a client raises a support issue with Coreforce as the supplier, Coreforce will respond in a timely fashion. Coreforce provides a 99% uptime/availability commitment. All systems have health monitoring that assures that issues are typically addressed 24/7/365 by Coreforce personnel before they become an impact to the performance of the service.

For support provided to the customer directly, Coreforce has a tiered support response that will escalate the level of support depending on the situation. Tier 1 would be on-site

support by City staff after they have been trained by Coreforce, which will alleviate most day-to-day issues that may arise. Problems beyond Tier 1 scope will be escalated to Tier 2 and from there to Tier 3, which is onsite technical support from a Coreforce field engineer. While most support calls are handled immediately, Tier 2 issues have guaranteed response times as shown below:

Item Priority	Fatal	Severe	Medium	Minor
1	1 Hour	1 Hour	2 Hours	3 Hours
2	2 Hours	2 Hours	4 Hours	6 Hours
3	4 Hours	4 Hours	8 Hours	16 Hours

The severity levels shown in the tables above are defined as follows:

- **Fatal:** Complete degradation – **all users and critical functions affected.** Item or service completely unavailable.
- **Severe:** Significant degradation – **large number of users or critical functions affected.**
- **Medium:** Limited degradation – **limited number of users or functions affected.** Business processes can continue.
- **Minor:** Small degradation – **few users or one user affected.** Business processes can continue.

Coreforce will always endeavor to resolve problems as swiftly as possible and in all cases, we will provide frequent progress reports to the City. We recognize that your body worn camera and video evidence system are key to daily functions and must be functional in the field and will always make the best effort to resolve problems as quickly as possible. Upon the completion of the implementation, Coreforce's US-based technical support engineers are available 24/7/365 to support your staff. The technical system functionality is fully managed by our software engineers to ensure that it will always be up to date for all of our customers on our cloud-based platform.

Warranty Information

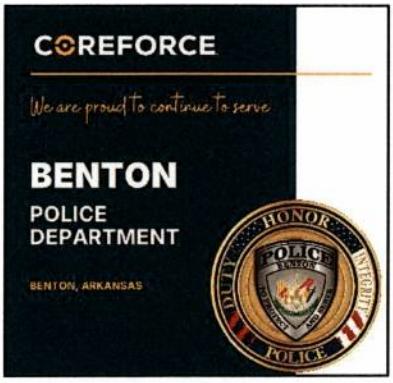
Coreforce warranties are in full effect for the term during the current annual SaaS subscription. Hardware failure outside of malicious intent is fully covered free of charge by Coreforce. The term of the warranty runs concurrent with the term of the subscription, and therefore, is flexible and extendable. For full details on Coreforce's warranties, see **Appendix** document, **Discussion of Warranties, Agreements, Terms and Conditions**.

COREFORCE

SECTION IV: PRICING

Budget Narrative – City of Benton Police Department

As the **City of Benton's incumbent provider since 2017**, Coreforce is uniquely positioned to deliver the updated system the City requires, and provided at the best value available. Because Coreforce already manages the City's data, users, and device inventory, our proposed upgrade path delivers a seamless transition from old system to new system the City has requested**, without the cost of a full-scale implementation a new vendor would require**. There are no data migration costs, no retraining expenses, and no parallel-running period to budget for, all costs a new vendor's price cannot absorb, **no matter how competitive it looks on paper**. Our proposed pricing is structured to support the City's current scale with room to grow, reflecting a long-term partner rather than a first-time acquisition. **Switching vendors now would introduce hidden transition costs and budget risk** that a true upgrade with Coreforce avoids entirely.



Our all-inclusive, subscription services-based pricing model delivers long-range value through delivery of systems that are known for ease of use, efficiency, and revolutionary clarity. All items necessary to have a comprehensive body camera and in-car system have been included in our pricing.

There are NO additional or hidden fees in our five (5) year term pricing proposal. Traditional add-on fees such as accessories, training, and configuration have been included in the scope of supply. Variable fee structures ultimately prove difficult for agencies to budget camera purchases which often results in over budget programs. Coreforce's all-inclusive pricing eliminates these budgetary landmines by providing a turn-key solution at a fixed price.

The scope of supply includes 86 external body cameras and 56 In-Vehicle systems with a dual camera configuration consisting of a dash mount for front view and dome for rear seat. We have included several value-added options in our submission including:

- CAD Activation for automated triggering of recording start of EXO (BWC) based on CAD prioritization, and
- Holster sensors (86) to automatically start recording of EXO when weapon and/or CEW drawn.

Our bundled solution covers your complete scope throughout the life of the contract. Our fee includes full access to Coreforce DEMS and includes the warranty, technical support, and software updates for all body cameras and in-car video systems. Additionally, the subscription fee includes unlimited data storage in Amazon's CJIS compliant cloud, AWS. As an added benefit, Coreforce also provides unlimited access to Coreforce DEMS for

command staff and administrators. It is our intent to provide the best camera system to the City and not nickel and dime the Department for users to access information.

SmartRedaction™ is a feature that has serviced your agency well and is included in the DEMS software platform with complete ***transcription and translation*** functionality. SmartRedaction allows a user to automatically redact a video by selecting various skin blur options. This automatic, mass redaction capability reduces the time necessary to redact videos, thus eliminating the need to hire additional personnel to manually redact videos. Coreforce's SmartRedaction is the fastest redaction software available on the market to date.

All hardware maintenance and support is included in our subscription services fee. The City should be cautious of vendors who are not willing to provide cost estimates based on the **Total Cost of Utilization**. Many customers have found themselves in a budgetary bind when it comes to continued funding of camera programs because the total cost of utilization for the entire project was undisclosed.

Coreforce would be proud to continue serving the City of Benton with the proven technology and strong partnership we've built together. Over the last year, we have worked closely with your team to proactively address and mitigate device challenges, which is the reason we developed and implemented our EXO devices. Unlike larger industry giants, **instead of just winning contracts, we remain a committed partner**, providing hands-on support and continuous innovation to meet your evolving needs. By selecting Coreforce, you preserve the valuable history and progress we've made together, avoiding the disruptions and added costs of switching vendors while gaining the enhanced capabilities of our evolving technologies. We look forward to continuing our partnership and delivering the reliable, innovative solutions you trust.

Official RFP Price Sheet

All applicants must fill out the form below, along with the appropriate authorized signatures.

	Price
One-time implementation fees	$599,000
Data migration fees	included
Annual subscription fees	included
Total Bid for Body Worn and Vehicle Camera System	$ $599,000

Upon signing this form, the applicant is acknowledging that all information provided in this RFP is true and will provide documentation requested.
Price given above is the final to the City of Benton and includes all taxes, overhead and profit to the bidder. The City of Benton reserves the right to accept any or all part of bids, to reject any or all bids and to award to the bid deemed in the best interest to the City.

Coreforce
Printed Name of Company

525 Morosgo Drive, Atlanta, GA 30324 Suite 1000
Company Address

404-816-0300
Telephone Number

Fax Number

proposals@utility.com
E-Mail Address

Jesse James, General Manager
Printed Name of Authorized Signature

9/22/2026
Date

Authorized Signature

9/22/2026
Date

aws partner network | competency
public safety & disaster response

AWS Public Safety & Disaster Response Competency for Technology Partner



Utility, Inc. has been recognized by Amazon as an Amazon Web Services (AWS) Public Safety and Disaster Response (PSDR) Competency Partner for helping customers leverage AWS cloud technology to prepare for, respond to, and recoverfrom various types of natural or man-made disasters and public safety emergencies globally.

By providing technological solutions for the 5 categories listed by AWS Public Safety and Disaster Response, the Utility ecosystem has assisted agencies in their efforts to enhance public safety and the prevention of natural or man-made disasters.These 5 categories include:

Emergency Management Operations

Solutions in this category facilitate emergency management efforts to support safer and more resilient communities though the coordination of critical resources.

PSDR Data and Analytics

Solutions in this category enable data collection, processing, analysis, and sharing of mission-critical information across the emergency management and public safety lifecycle (e.g., preparation, response, and recovery) to help visualize, analyze, or predict emergencies and improve response.

Justice and Public Safety Applications

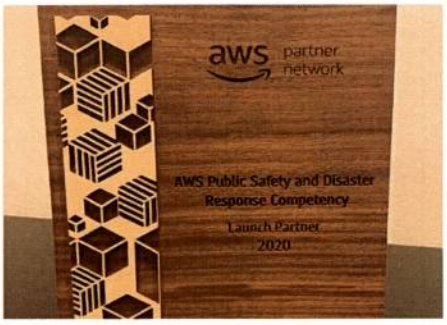
Solutions in this category help agencies conduct their mission-critical operations across the public safety and justice life-cycle, including personnel management, dispatching, and management of critical records, courts, and correctional facilities.

PSDR Infrastructure Resilience and Recovery

Solutions in this category cover business continuity and resilience plans in preparation for or after a natural or man-made disaster.

911 and Emergency Communications

Solutions in this category facilitate the communication of real-time information about people, infrastructure, and the incident environment. For example, solutions enable emergency and event category includes applications that facilitate 911 emergency calls and Next Generation 911 (NG911) applications.



UTILITY.

About Utility, Inc.

Founded in Georgia in 2001, Utility, Inc. is a venture capital–funded company that provides mission-critical communications and real-time situational awareness through RocketIoT vehicle video routers, and BodyWorn video systems for police, fire, EMS, electric and gas utility, and public transit customers across the US. www.Utility.com | marketing@utility.com | 800-597-4707

NAACP

Derrick Johnson
President and Chief Executive Officer

Leon W. Russell
Chairman National Board of Directors

May 12, 2020

RE: ENDORSEMENT OF POLICY-BASED RECORDINGS FOR LAW ENFORCEMENT

The National Association for the Advancement of Colored People (NAACP), our nation's oldest, largest and most widely recognized grassroots-based civil rights organization, fully supports the use of policy-based automatic body-worn camera solutions by law enforcement in our communities.

We believe the use of this technology aligns with our efforts toward continued improvement in the overall protection of and accountability to our citizenry. To that end, we agree that capabilities and features of efficient technology would include the following:

- Software-driven body-worn cameras and in-car video recording systems that can be configured to automatically start or stop recording based on a police department's specific recording policies.
- Policy-based recordings that deliver and ensure consistent, bias-free and reliable automatic video recordings of all citizen and police interactions.
- Automatic-start, real-time video and audio recordings in the field when a call is answered or a weapon drawn.
- Compliance and collaboration with police department procedures and policies.

From conversations held, it is our best understanding that BodyWorn by Utility provides an automatic camera solution with the noted capabilities. Based on several conversations, it appears to be one of the most advanced in the world. The NAACP urges you to consider this technology.

If you have questions or I can be of further assistance, please do not hesitate to contact me.

Sincerely,

Derrick Johnson
President and CEO

External Body Camera

Built for the Field. Ready for Anything.

BodyWorn External by Coreforce™ – A rugged, external body camera engineered for flexibility, performance, and rapid deployment across a range of public safety roles.

- **EXTERNAL FLEXIBILITY:** Easily attaches to outer garments or gear for fast mounting, removal, or repositioning in dynamic environments.
- **UNCOMPROMISING DURABILITY:** Engineered to withstand the toughest conditions —ensuring reliable performance on every shift.
- **MISSION-READY VERSATILITY:** Ideal for daily patrol, tactical response, and high-risk scenarios, with adjustable camera angles for optimal incident capture.
- **PLATFORM CONNECTED:** Fully integrated with Coreforce's digital evidence and incident management ecosystem—streamlining capture, transfer, and analysis for unified evidence collection, analysis, and management.



The BodyWorn External - Rugged. Adaptable. Always Operational.

Contact Coreforce to learn more about maximizing evidence collection and management with the BodyWorn External body camera.

Performance Advantages

- Automated Recording Triggers
- Low-Light Clarity
- 30 FPS Fixed video quality
- 4-microphone sound quality
- Noise Reduction
- Quick-Mount Design
- Hot-Swap Battery
- Discreet Mode
- Flexible Charging Options
- Adaptable Mounting Options
- Part of Coreforce's Trusted

BodyWorn External – External Body Camera

Part Number: BodyWorn-External-BodyCam

PERFORMANCE

Video Resolution:	720p or 1080p
Frame Rate:	30 fps (fixed)
Recording Format:	MP4
Lens Field of View:	150° (H:125° / V: 65°)
Prerecord:	Programmable from 0 - 120 sec
Low Light Rating:	0.04 lux
WDR Technology	Yes

Storage:	64 GB
Prerecord	Programmable from 0 - 120 sec
Encryption:	AES-256
Video Encoding:	H.264
Wi-Fi:	802.11b/g/n/ac at 2.4 & 5 GHz
Cellular Capable:	Verizon, AT&T FN, T-Mobile (4G/LTE)

DESIGN

Dimensions (as shown):	2.67 x 1.09 x 3.99 in
Weight (as shown):	8.29 oz
Docking Station Support:	Yes
Charging Port:	USB-C charging port
Bluetooth:	Yes (holster sensor)
NFC Capable:	Yes
Audio Input:	4 Microphones



BATTERY

Battery Life w/ prerecord:	Hot swappable for 16-18 hours*
Recharge Time:	Approx. 4-6 Hours
Capacity:	4000mAh, 80mAh built-in
Charging:	15W

ENVIRONMENTAL

Operating Temperature:	-20° C to 50° C (-4°F - 122°F)
Dust/Water Ingress:	IP67
Drop Test:	MIL-STD-810G
Klick Fast Mounting:	Yes

*ideal settings for maximum battery life- 720p/30fps/Wi-Fi only.

*battery life is influenced by variables such as GPS, cellular signal strength, frame rate,and video resolution. *Hot swappable requires battery swap every 8-9 hours to maintain 16-18 hours of operation

BODYWORN

Internal Bodyworn Camera

CAPTURE WHAT MATTERS WITHOUT COMPROMISE.
Coreforce Internal delivers discreet, low-profile, uniform-integrated video capture that minimizes gear interference and public intimidation. Whether worn overtly or covertly, Coreforce Internal empowers agencies to document the truth, enhance transparency, and ensure critical evidence is never missed.

Designed for seamless integration into uniforms or covert operations, it helps officers stay focused on the mission—not the gear.

DESIGNED FOR RAPID RESPONSE & RELIABLE CONNECTIVITY
With direct integration into Coreforce's incident and digital evidence management ecosystem, Coreforce Internal provides automated recording triggers, life-saving alerts, and ensures secure, real-time access to critical footage for case management.

COREFORCE INTERNAL FOSTERS MISSION CLARITY WITH MINIMAL INTERFERENCE
When mission clarity and minimal interference matter most, choose this powerful solution built for officers and backed by Coreforce.

CONTACT Coreforce
See Coreforce Internal in action, supporting smarter policing with streamlined evidence capture.



FIELD-READY ADVANTAGES

Discreet and Low-Profile
Reduce gear interference and built to be worn without drawing attention—minimize gear clutter and community intimidation.

Convenient Controller
Plug-and-play operation simplifies use in the field with minimal training.

Activation Automation
Ensures evidence is always captured. Hands-free, policy-based triggers eliminate human error.

Real-Time Communication & Live Streaming
Live video streaming for faster situational awareness and incident response.

Cellular & Wireless Offload
Continuously uploads footage in the field. No waiting, no lost data.

Direct Media Access
Enables easy classification, tagging, and policy-driven data retention directly from the device.

BODYWORN
Internal Bodyworn Camera

TECHNICAL SPECIFICATIONS

PERFORMANCE

Video Resolution:	720p or 1080p
Frame Rate:	15 fps, 30 fps, 30v fps
Recording Format:	MP4
Lens Field of View:	90°, 120°, 140°, 170° options
Prerecord:	Programmable from 5 - 120 sec
Low Light Rating:	0.1 lux

ENVIRONMENTAL

Operating Temperature:	-10° C to 55° C (14°F - 131°F)
Dust/Water Ingress: Drop Testing:	IP52 MIL-STD 810, 516

DESIGN

Dimensions (as shown):	6.45 × 2.95 × 0.33 in
Weight (as shown):	6.53 oz
Charging Port:	USB-C
Biometrics:	Fingerprint (touch)

BATTERY

Battery Life w/ prerecord:	9.5 - 10.5 hours*
Standby Life:	90+ hours
Recharge Time:	approx. 3 hours
Capacity:	5000mAh
Charging:	10W

**ideal settings for maximum battery life- 720p/30v fps/wifi only*
**battery life is influenced by variables such as GPS, cellular signal strength, frame rate,and video resolution.*

Internal Storage:	64GB
Operation System:	Android 13 and 14
System Chip:	Qualcomm SM6225
Processor:	Snapdragon Octa-core
RAM:	4GB



COREFORCE Connect

In-Vehicle Video Overview



By combining advanced digital evidence gathering technology with intelligent automation capabilities, our complete In-Car Video solution keeps officers focused in the moment.

Addressing the critical needs of modern policing, our in-car system not only captures critical moments but also simplifies the officer's operational workflows, maintains data integrity, and improves agency transparency. With flexibility in mind our integrated platform provides law enforcement agencies with a complete in-car solution that outperforms the competition.

COMPREHENSIVE COVERAGE:

- Up to four full HD cameras recording at1080p with wide-angle lenses providing full coverage of both the front, occupant compartment and rear of the vehicle.
- Auto Day/Night mode and IR capabilities for optimal performance in all lighting conditions.
- Integrated microphone for audio capture from both the front and dome-style occupant compartment cameras. Body camera microphone for capturing audio outside of the vehicle.

CONNECTIVITY AND COMMUNICATION:

- 4G-LTE with Dual SIM Capability and FirstNet support.
- In-vehicle WIFI access point, keeping officers connected outside of the vehicle.
- Real-time GPS positioning and event-based GPS recording.
- Live video streaming capabilities.
- Using "Slice file" technology videos are uploaded in 1-minute segments while recording.

INTELLIGENT RECORDING AND DATA MANAGEMENT:

- Automated recording functionality using in-vehicle sensors and agency-defined policies.
- Vehicle sensors: Door status, light bar, siren, gun rack, vehicle ignition, vehicle speed, vehicle location and crash detection.
- Pre-event recording and immediate playback capabilities
- Encrypted evidence storage (AES 256-bit) and CJIS-compliant cloud-based storage
- Large solid-state embedded hard drive for digital evidence storage prior to offload
- Automated "store and forward" functionality automates video upload to a CJIS-compliant Digital Evidence Management System, eliminating the need for manual data transfers.

COREFORCE Connect

Connect Specifications

- 4G LTE Internal Cellular Modem
- Supports All Major US Carriers (AT&T, Verizon, T-Mobile and FirstNet)
- WI-FI Router: Provides hotspot around the vehicle
- Access Point for high-speed evidence offload
- Integrated GPS with Signal Detection
- Integrated Crash Sensor
- Integrated Siren Trigger Interface
- Integrated Battery Monitoring & Internal Temperature Sensor for Health Monitoring
- On-Board Diagnostics using SAE J1979 and ISO 15675-4 Standards
- Low Voltage Warning and Safe Shutdown
- Optically Isolated Trigger Inputs & 1 Relay Output (5 total, 4.5V to 24V)
- Battery Back-up, when primary power source fails
- Software-configurable Shutdown Timer
- Remotely manage network configurations: firewall, IPSec, port forwarding, split networking blacklisting, whitelisting, and bandwidth management
- Waterproof (IP67)
- MIL-STD-810G Certified
- FCC Certified
- NDAA Compliant
- Dimensions: 197mm x 150mm x 43mm
- Operating Temperature: -20°C to 70° (-4°F to ~158°F)

COREFORCE Connect

Dash and Rear Facing Camera Specifications

- 2MP CMOS Image Sensor
- 30 fps at 1080p Full HD resolution
- 4mm fixed focal lens for wide field of view
- Auto-switching day & night mode
- Night mode with IR LED, 850nm, 20 meters
- Extreme Low Light Sensitivity
- Extreme Wide Dynamic Range (100 dB)
- M-JPEG/H.264/H.265 Compression
- Integrated Microphone
- Action Button (Start/Stop Record) with LED
- Status (Booting/On/Recording)
- Forward Facing LED for 'Record' verification while outside the vehicle
- NDAA Compliant
- Automotive Grade Design
- Waterproof (IP67)
- Vibration-proof
- Dimensions: 120mm x 60mm x 49.5mm
- Operating Temperature: -20°C to 60°C (-4°F to ~140°F)
- SAE-J1455 Certification for Drop, Shock, and Vibration



NDAA COMPLIANT

COREFORCE Connect

Rear Occupant Camera Specifications

- 2MP CMOS Image Sensor
- 30 fps at 1080p Full HD resolution
- 2.8mm fixed focal lens for full width view of occupant compartment
- Auto-switching day & night mode
- Night mode with IR LED, 700-1150nm
- Extreme Low Light Sensitivity
- Extreme Wide Dynamic Range (130 dB)
- M-JPEG/H.264/H.265 Video Compression
- Integrated Microphone
- NDAA Compliant
- Vandal-proof, IK10 rating
- Vibration-proof
- Dimensions: 99mm x 63.5mm
- Operating Temperature: -20°C to 60°C (-4°F to ~140°F)





NDAA COMPLIANT

COREFORCE
Connect

SPECIFICATIONS

- In-field and mobile communications hub
- 4G LTE Internal Cellular Modem
- Supports All Major US Carriers, Dual SIM Capability
- Dual WiFi: Hotspot around the vehicle
- Access Point for high-speed offload
- Integrated Crash Sensor
- Integrated Battery Monitoring & Internal
- Temperature Sensor (for health monitoring)
- Optically Isolated Trigger Inputs & 1 Relay Output (5 total, 4.5V to 24V)
- Integrated Siren Trigger Interface
- Automatic License Plate Recognition (ALPR) Capable
- Integrated On-Board Diagnostics: J1979 (ISO 15675-4), J1939 (The ISO 15675-4 was mandated in 2008 for all US cars: Is CAN interface)
- Under Voltage Warning / Shutdown
- Software Adjustable Shutdown Timer
- Integrated GPS with Antenna Detection Technology (for health monitoring)
- Remotely manage network configurations: Firewall, IPSec, Port Forwarding, Split networking, black and white list, bandwidth management



COREFORCE
Connect

SPECIFICATIONS

Dimensions	197mm (l) x 150mm (w) x 43mm (h)
Material	Cast Aluminum
Power	9 - 24Vdc / 14W
Storage	120GB Solid State Drive
Processor	Intel Dual Core Atom Processor, 1.33GHz
Memory	2GB RAM, 1066 MT/s

Environmental

- Temperature Range: -20° to 70° C
- IP-67 (submerge 1M for 30min w/ no water ingress)

Certifications

- FCC
- MIL-810G: Shock, Vibration & Temperature

Connectors

Color Coded, Water Tight, Locking

- 1 RED: Power and On-Board Diagnostics
- 2 DARK BLUE: 4 Ethernet (802.3af PoE 10/100Mb)
  1 BLUE: 1Gb Ethernet 1
- 1 BLACK: Triggers (1 Ignition, 4 Programmable Inputs, 1 Siren, 1 Relay Output) .
- 1 Radar Interface (RS-232) 1 USB 2.0 (optional)

RF Connectors

- 2 FME Cellular
- 2 RSPMA 2.4/5 GHz (WiFi 802.11 g/n/ac MIMO)
- 2 RSPMA 2.4/5 GHz (WiFi 802.11 g/n/ac MIMO)
- 1 SMA GPS

IN-VEHICLE CAMERAS

Front Camera

- 2MP Full HD
- 30 FPS at 1080p (H.264)
- 0.1 LUX Minimum Illumination for Optimal Low Light Performance
- Auto Day / Night mode
- 3.7mm Lens (Wide Angle)
- Robust Low Profile Mounting

Rear Camera

- 2MP Full HD
- 30 FPS at 1080p (H.264)
- 0 LUX Min Illumination
- Auto Day / Night mode



Automated, Secure Digital Evidence Management

Effectively analyze and manage digital evidence workflows with the ability to review, transcribe, translate, and redact. Coreforce Digital Evidence maintains the strictest chain of custody with flexible permissioned-base file sharing. Coreforce Digital Evidence - bringing ease to case management automation and the discovery process in a fully encrypted, CJIS compliant management system.

EVIDENCE GATHERING:
Easily connect with Coreforce's digital evidence management system and any other platform using pre-built tools

EVIDENCE REVIEW, PREP:
Use smart editing tools with strict evidence version control to manage cases

EVIDENCE SHARING:
Share evidence with confidence and make discovery easier with permission-based evidence distribution and groups

Overcome evidence administration challenges with a purposefully built evidence storage and management system.

- **Direct Integration** with Polaris
- **Pre-built Integration** Tools for other Platforms
- **Windows Based** (bulk) File Import Tool
- **Transcribe** Video and Audio Files
- Multiple Language Translation
- **Documents** - Redact Text, Highlight Key Passages, or Insert Comments
- **Flexible** Digital Evidence Folder Structure
- **Share** Group Assignment
- **Assign Files** and Request Input
- **Video Editing** - clip creation, person, and object identification, tracking and redaction
- **Permissions-based Case Assignment**, Access Levels, and Sharing
- **Track Case Status** and Key Points using Tags, Marks, and Notes
- **Secure Cloud Storage** - Encrypted (transit and at rest) with Flexible Retention
- **Policies**

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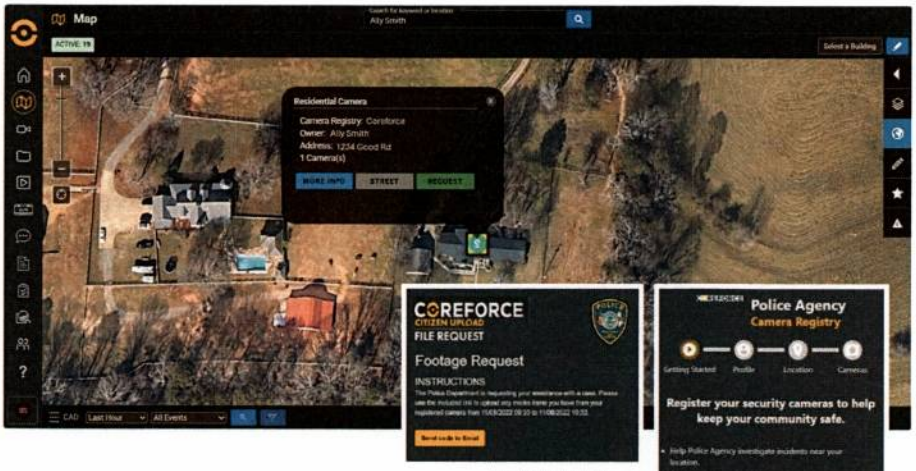
Citizen Engagement

Connect Your Community. Strengthen Your Investigations.

Law enforcement agencies increasingly rely on community cooperation to solve cases. Yet gathering video evidence from the community can be time-consuming, inconsistent, and hard to verify. Agencies need a secure, centralized way to connect citizens to investigations, without administrative burden or compromising privacy.

Citizen Engagement with Coreforce DEMS

Coreforce DEMS provides citizen engagement capabilities directly within the platform – making community participation seamless and secure.



Transform Community Engagement

Citizens become partners in protection and agencies move from *reactive investigation* to *proactive collaboration*. Coreforce DEMS citizen engagement unites officers and communities through trust, transparency, and technology.

Coreforce – Empowering Public Safety and Community Partnership.

CAMERA REGISTRY PROGRAM

- Voluntary citizen and business camera registration
- No live streaming or direct device access by law enforcement
- Registered cameras displayed on DEMS map
- Offers quick area-based evidence request tied directly to a case

CITIZEN UPLOAD / CROWDSOURCING

- Agencies can directly request video and photos for a specific case
- Generate shareable, secure URL and QR codes for community outreach or media posts
- Citizens can securely upload files from any device, no account required
- Uploaded evidence is automatically tied to a case

KEY ADVANTAGES

- Faster case resolution
- Stronger community trust
- Operational efficiency
- Secure by design

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Discussion of Warranties, Agreements, Terms and Conditions

Full details regarding warranties for Coreforce's platform solution can be accessed in the documents described below and through the links provided.

Coreforce Bodyworn Hardware Warranty

The Coreforce Bodyworn camera Hardware Warranty describes the warranty provided on Coreforce's Bodyworn devices. Under this agreement, Coreforce guarantees that its devices are free from defects, and agrees to replace any parts or devices that have not been broken under malicious intent or subjected to extreme conditions. *Please refer to the Service Agreement below.*

Coreforce In-Vehicle Hardware Warranty

The Coreforce In-Vehicle Hardware Warranty describes the warranty provided on Coreforce's In-Vehicle manufactured devices. Under this agreement, Coreforce guarantees that its devices are free from defects, and agrees to replace any parts or devices that have not been broken under malicious intent or subjected to extreme conditions. *Please refer to the Service Agreement below.*

Service Level Agreement

The Service Level Agreement describes the levels of service, software agreement, and terms andconditions that the client will receive from Coreforce (the supplier).

The client depends on Coreforce IT equipment, software and services, some of which are of critical importance to the client. As such, the SLA sets out what levels of availability and support the client is guaranteed to receive, forms an important part of the contract, and enables the two parties to work together effectively.

The Coreforce "System as a Service" Agreement (SaaS Agreement) describes Coreforce's service commitment of system provided to client. The document details the services that will be provided, the environment under which the software will operate, how the software may be upgraded, the uptime of the service, and the hours where support can be reached. Further, the document details permitted usage of the software, restrictions on software usage, the fees that will be assessed, and the terms under which they are due.

The Coreforce Terms and Conditions detail the conditions under which Coreforce conducts sales of its proprietary products. This includes liability limitations, logistics of product transfer, protection of intellectual property, payment information, and the jurisdiction under which legal action may be taken. *Due to page restrictions, we have not included the Service Agreement. We are happy to provide it upon request.*

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Data Security

Coreforce Data Security Documentation

Coreforce's Data Security Documentation is a summary overview of the security, performance, reliability, and scalability for Coreforce hardware, software as a service, and hosting environment. Coreforce uses a combined hardware and software defense-in-depth architecture to protect the confidentiality, integrity, and availability of customer information. The security and performance architecture adapts automatically to changes in technology, internal and external threats to networks and applications, and to client operations. Third party security risk evaluations are performed to ensure the effectiveness of our procedures, methodology, equipment, facilities, and personnel. *The client may request Coreforce's Data Security Documentation after contract award.*

Amazon Web Services (AWS)

Coreforce purchases services from Amazon Web Services to provide backend processing and storagefor its software packages. The following documentation explains Amazon's security standards, obligations, and assurances provided for the safety, security, and accessibility of all client data.

AWS Service Organization Controls 3 Report

The AWS Service Organization Controls 3 Report provides an overview of how Amazon maintains operation of technology, people, data, and infrastructure supporting its AWS services.

AWS Overview of Security Processes

The AWS Overview of Security Processes describes the systems put in place to assure that Amazon is able to meet the high service and security standards that its clients demand. This includes an in-depth review of how Amazon maintains both physical and electronic security over its cloud services.

CJIS Compliance on AWS

The CJIS Compliance on AWS document provides Amazon's perspective on and approach to being fully compliant with Criminal Justice Information Standards (CJIS). These standards are set nationally by the Federal Bureau of Investigation (FBI) for information storage, usage, and sharing within law enforcement.

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Procurement Information on CJIS Compliance

Coreforce's digital evidence platform is a Cloud-based solution that meets and exceeds standards forCJIS Compliance and offers a scalable digital management and storage platform with high availability and dependability. Cloud-based solutions outperform the alternate — on-premise storage — and protect the confidentiality, integrity, and availability of criminal justice information and data. Cloud-based solutions are fundamental to credibility, by projecting transparency, and preserving your Community's trust.

Security *Cloud-based storage is unparalleled security and redundancy.*



Rest assured that your video data in the Cloud is much more secure than what lives on a tower or in your server room. Those with the most to protect – from leading defense agencies to global companies - have chosen Cloud-based storage. There is a long and successful track record of law enforcement customers using the Cloud for a wide range of sensitive federal and state government workloads, including CJIS data.

Reliability *Cloud-based storage provides unparalleled reliability.*

A Cloud-based provider platform virtually eliminates the risk of downtime. Amazon S3, for example, isdesigned to provide 99.999999999% durability and 99.99% availability over a given year, redundantly stored on multiple devices across multiple facilities in geographically separate locations. It is an illusion to think criminal justice information is more reliable in a Department's on-premises local storagefacility. One incident with rebuilding 'on-prem' crashed servers - and its unbudgeted cost - is all it takes to prove it. You don't want to be that case study.



Budget *Without the Cloud, agencies spend a lot of their IT budget to manage storage.*

That takes funding off the streets and requires hiring that is difficult to defend and pay for. With cloud storage, that's no longer an issue. Now, you can focus on how the police camera video solution will help you further yourlaw enforcement mission. The video IT piece belongs to someone else.



Flexibility *Scale up and down to meet your current needs.*

In business, this flexibility is key. In government, new expenditures are tough to defend and pay for. With Cloud-based solutions, you no longer have to build for the future, or be constrained by decisions made or contracts signed in the past. You can adjust your video storage expenditures to meet your agency's immediate needs.

Resiliency *No law enforcement agency can ignore resiliency threats.*

Yet few have the resources alone to deliver security when your Community itself is in harm's way. Cloud providers' resiliency programs identify, respond to, and recover from a major incident, with contingency management, business continuity, and disaster recovery plans. Cloud-based providers identify critical system components required to maintain the availability of the system and recover services in the event of an outagefrom physically separate locations, maintain authoritative backups, employ continuous infrastructure capacity planning, and monitor to ensure successful replication. Cloud-based resiliency means you can keep your promises "To Serve" when most needed in your Community.



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Procurement Information on CJIS Compliance

Cost *-Using Cloud technology reduces your storage and maintenance fees.*

No more servers, software, and update fees. Many of the hidden costs typically associated with video storage, (and with software implementation, customization, hardware, maintenance, and training) are rolled into a transparent subscription fee. No more need to explain any unanticipated cost – you are covered.

It's Mobile *Internet standards and web services allow you to interconnect services.*



Today's cloud-based solutions for law enforcement are managed under secure controls, and in continuous alignment with federal, state and local law enforcement Criminal Justice Information Security (CJIS) policy. This means that you can centralize your law enforcement video and access it from anywhere in the world, onany computer or mobile device, at any time. Your mission-critical video information is fully mobile.